

# DR. JAKE E. CARROLL

Jake@benchmarkems.com  
(423) 421-0223

Dr. Jake E. Carroll began his EMS career in 1986 and completed the EMT Course at TN Tech University. After acquiring experience as a paid and volunteer EMT-IV, he obtained his Paramedic License through Chattanooga State Community College. He began his Paramedic career with the Chattanooga Fire Department – EMS division until pursuing employment with Hamilton County EMS as a Nationally Registered Paramedic. He soon began teaching EMS related courses, completed the Tennessee EMS Instructor Coordinator certification requirements then became an adjunct instructor with Chattanooga State's EMS Program.

He earned his Master's Degree in Business Administration from Liberty University and a Doctorate in Theology from Covington Theological Seminary. In addition, he completed training through the International Critical Incident Stress Foundation (ICISF) and has served Critical Incident Stress Management (CISM) Teams in the area. He provides counseling and intervention support to local emergency services and responders upon request. Notably, he became one of the area's initial American Stroke Association trainers for courses that teach early recognition and treatment of stroke patients.

Since 2004, he has been with the Tennessee Valley Authority and is currently assigned to the Emergency Response Training Center as a Staff Augmented Consultant. His current role includes supporting EMS instructional development, training program delivery, and emergency response consultation for TVA's Generation facilities, including TVA Nuclear Power Plants' onsite EMS personnel. Additionally, he annually trains hundreds of employees throughout a seven state region in mitigating illnesses and injuries.

He is the past Board Chair for the Tennessee Chapter of International Trauma Life Support; currently serves as Regional Faculty with the American Heart Association for the Basic Life Support and Advanced Cardiac Life Support programs, Chaplain for Hamilton County Emergency Services, Captain of the Hamilton County Command Post, and holds memberships in the Tennessee Emergency Medical Services Educators Association, the International Association of Fire Fighters Chaplains, and the Tennessee Fire Chaplains Association.

Dr. Carroll has been married to his wonderful wife, Rhonda, for the past 18 years and they have two beautiful daughters.