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EMERGENCY SERVICES | PUBLIC SAFETY | EMERGENCY MANAGEMENT | EDUCATION AND TRAINING
Highly motivated individual subject matter expert in emergency medical service (EMS) management, expert witness (material review, deposition, trial), emergency management and preparedness, higher education, healthcare safety, public safety, training, coordination management

EDUCATION

Leading with Impact: Skills for Complex Challenges • Columbia University
School of International and Public Affairs • Picker Center for Executive Education • New York, New York 2021
Certified Emergency Manager • IAEM 2018
Fellow of the American College of Paramedic Executives • NEMSMA 2018
Crisis Leadership in Higher Education • Harvard University
John F. Kennedy School of Government, Boston, Mass, March 2014
Fellow of the Academy of Emergency Management, New York, NY December 2013
PhD in Public Policy and Administration • Walden University, Minneapolis, MN February 2013
Master's Degree in Public Administration • Columbia Southern University, Orange Beach, AL December 2009
Bachelor of Professional Studies, Emergency Management and Fire Safety • State University of New York,
Empire State College, Saratoga Springs, NY August 2008
New York State and National Standard Paramedic Training • NY Methodist Hospital, Brooklyn, NY 2001
New York State and National Standard Training EMT-B • Staten Island EMT Training Center,
Staten Island NY 1997

SUMMARY OF QUALIFICATIONS

Self-Motivated | Highly Organized | Result-Driven | Detail-Oriented | Clear-Minded | Proactive | Stress-Resistant | Responsible | Problem-Solver | Analytical Thinker | Relationship-Builder | Team-Player

AREAS OF EXPERTISE

Emergency Medical Services and Paramedic Care | Standard of Care | Emergency Vehicle Operations
American Heart Association Training | Advanced Airway Management | Curriculum Development |
Disaster Management and Preparedness | EMS Training and Education | Education Program Coordination |
Paramedic Care Emergency Services Management | Adult Education | Risk Evaluations and Hazard
Assessments | Problem Solving | Inventory and Logistics Management | Database Management
Administrative Support | Personnel Instruction and Training

RELEVANT EXPERIENCE**REGIONAL EDUCATION FACULTY (VOLUNTEER POSITION)**

New York State Department of Health Bureau of EMS and Trauma Services (NYSDOHEMS) • Albany, NY

November 2021-Present

- Perform field audits of New York State EMS authorized training centers throughout the five boroughs or where needed.
 - Review student files for accuracy.
 - Review examinations utilized.
 - Audit lecture and skill sessions.
 - Review attendance documents.
 - Ensure all required paperwork is in each individual student folder
 - Ensure the sponsor is using the appropriate number of instructors to student ratio.
- Provide initial Certified Lab Instructor training (skills instructors).
- Provide initial Certified Instructor Coordinator training (lead instructors who can lecture and coordinate a course).
- Provide instructor educational updates as needed and when new protocols are adopted.
- Contribute to the New York State Department of Health EMS cognitive examination process.
- Contribute to the New York State Department of Health EMS psychomotor examination process.
- Serve on item development panels.
- Serve on Ad Hoc education and standards committees.

NATIONAL REGISTRY OF EMERGENCY MEDICAL TECHNICIANS EXAMINATION**REPRESENTATIVE & SUBJECT MATTER EXPERT**

The National Registry of Emergency Medical Technicians (NREMT) • Columbus, OH

June 2021-Present

- Contribute to the National Registry cognitive examination process.
 - Develop and review test questions.
- Contribute to the National Registry psychomotor examination process.
 - Develop case studies and scenarios for testing station.
- Serve on item development panels.
- Serve on Ad Hoc education and standards committees.
- Serve as a National Registry Examination Representative where needed to ensure examinations are delivered as per the National Registry standards and guidelines.
 - Responsible for receiving and securing examination material until testing dates.
 - Performing four inventories of the received testing materials at specific times as directed by the NREMT policy and procedure manual.
 - Coordinate with the testing coordinator to ensure properly trained skill examiners will be present.
 - Confirm identification of examiners and candidates (government ID).
 - Maintain an ethical & safe environment for the candidates & examiners free of harassment or retaliation.
 - Grade psychomotor examinations based on the documentation provided by the skill examiner.
 - Handle any complaints that may arise from candidates or examiners in a fair manner.
 - Consult with Medical Director and NREMT Manager as needed for quality assurance and compliant issues as needed.
 - Advise candidates of their “unofficial” test outcomes (pass/fail) & give directions for them to retest if necessary.
 - Secure completed examination materials along with all other NREMT property & return it to the NREMT within three days.

EXECUTIVE DIRECTOR AND PRINCIPAL CONSULTANT
McDonald Public Safety Consulting, LLC • Staten Island, NY
January 2004–Present

- Provide expert witness services to law practices and government entities.
- Review legal documents, provide written reports, attend deposition, and testify at trial.
- Provide all forms of EMS and AHA education and training.
- Serve as regional faculty for the NYS DOH, affiliate faculty for the NAEMT, and exam representative for the NREMT.
- Provide healthcare facilities with regulatory reviews.
- Provide emergency preparedness and planning services to organizations.
- Provide training and education for healthcare workers.
- Provide fire safety and emergency evacuation plans and procedures.
- Consult municipal emergency management organizations and review disaster plans (Cresskill OEM)
- Acted as Exercise Planning Committee member and Lead Controller and Evaluator for the following:
 - Borough of Cresskill, New Jersey
 - Hackensack Meridian Health System
- **Expert Witness Case list**
 - Foreman v. City of Tampa, Florida and ERTLA (Tampa, FL. November 2021)-(Plaintiff)
 - Alleged operation outside of the standard of care for EMS personnel.
 - Alleged misfeasance by EMS provider.
 - Alleged EMS equipment failure (Ferno stretcher).
 - Anderson v. City of Seattle (Seattle, WA. November 2021)-(Plaintiff)
 - Alleged operation outside of the standard of care for EMS personnel.
 - Alleged breach of duty to act.
 - Alleged violation of Seattle Fire Department policies and procedures.
 - Alleged emergency communication policy breach.
 - Veltre, M. v. Woodland Hills EMS, Inc. (Pittsburgh, PA. November 2021)-(Plaintiff)
 - Alleged operation outside of the standard of care for EMS personnel.
 - Buddy & Sheila Vincent v. Clay Bennett, Sheriff of Caldwell Parish, Advanced EMS, Inc et. al. (Caldwell Parish, LA. October 2021)-(Plaintiff)
 - Alleged operation outside of the standard of care for EMS personnel.
 - Wilson v. United States of America, Bobby Dodd Institute et. al. (Atlanta, GA. September 2021)-(Defense).
 - Communications case comparing hospital operators and 9-1-1 dispatchers.
 - Darwin Nahun Tajeda Martinez v. Best Care Ambulance (Los Angeles, CA. August 2021)-(Plaintiff).
 - Civilian vehicle on street with no traffic signal hit ambulance that went through stop sign (as per witness and driver) without clearing the intersection.
 - Landmesser v. Trans-Med Ambulance/Geisinger Wyoming Valley M/C (Wilkes-Barre, PA. July 2021)-(Plaintiff).
 - Patient Landmesser was being moved from hospital bed to ambulance stretcher and patient was admittedly dropped between the two sustaining injuries.
 - Fry v. Montrose Minute Men (Susquehanna, PA. May 2021)-(Plaintiff).
 - Improper response to scene, movement of patient, and patient care practices against state and national guidelines (scope of practice).
 - Vaughn v. Correct Care Solutions, LLC et al. (Troy, MI. May 2021)-(Plaintiff).
 - Case reviewed, but not taken due to lack of supporting evidence. Pt. allegedly swallowed crack Cocaine.
 - Nelda Lofland (E/o) v. Coryell Health et. al. (McLennan, TX. April 2021)-(Plaintiff).
 - Pt allegedly fell while on ambulance stretcher and no report was filed by the EMS crew.

- Zheng v. Northwell Health et. al. (Queens NY, March 2021)-(Defense).
 - Case reviewed only, but not taken as the attorney wanted opinions that I could not support.
- Lutz v. Williamsport Hospital (Williamsport, PA. May 2021)-(Plaintiff).
 - Patient treated for cardiac arrest, but guidelines and standard of care were allegedly not followed appropriately.
- Xiao v. NYU Langone Hospital (July 2020)-(Plaintiff).
 - EMS crew (defendant) allegedly went through a red light failing to clear the intersection and struck plaintiff's car.
 - Inspected ambulance in March 2021.
- Pietrykosky (E/o) v. Delaware Volunteer Ambulance er. al. (Delaware Township, PA, July 2020)-(Plaintiff).
 - Agents of Delaware Volunteer Ambulance allegedly failed to follow proper patient care guidelines causing injuries to the patient.
- Hogan v. Township of Cumberland (Cumberland, RI. February 2020)-(Plaintiff).
 - Case reviewed, but not taken due to lack of supporting evidence.
- Ivers v. Brentwood EMS et. al. (Pittsburgh, PA April 2020)-(Plaintiff).
 - School staff (R.N. and teacher) along with EMS crew allegedly did not follow proper first aid standards.
- Ankrom v. Mutual Aid Ambulance et. al. (Pittsburgh, PA. May 2019)-(Plaintiff).
 - Patient's condition was allegedly not recognized by ER staff and treatment was further delayed by the ambulance company's failure to respond within their contracted timeframe.
- Lerner v. SeniorCare Ambulance et. al. (New York, NY. August 2019)-(Plaintiff).
 - Case reviewed, but not taken because the paramedics involved acted accordingly and within the appropriate standard of care and treatment guidelines.
- Kulacc et. al. v. Lifestar Ambulance & Howard County General Hospital (Columbia MA. July 2019)-(Plaintiff).
 - EMS Communications case. Lifestar Ambulance allegedly failed to properly dispatch an ambulance within the standards and established guidelines.
 - Deposed 2020.
- Esposito (E/o) v. Pennsylvania Ambulance, LLC (Moscow, PA. January 2019)-(Plaintiff).
 - Defendants allegedly failed to meet the standard of care while treating the patient. I performed a brief review, but the case did not come to fruition.
- Law v. Best Care Ambulance et. al. (Trappe, MD. 2018)-(Plaintiff).
 - EMS crew allegedly did not act in accordance with standard of care and national guidelines.
 - Deposed 4/2019.
- Moran v. Mountain Top Ambulance Association (Mountaintop, PA. January 2018)-(Plaintiff).
 - EMS crew allegedly did not control the ambulance stretcher within the standard of care causing the stretcher to tip over and cause injury to the patient.
- Abreau v. St. Joseph's Regional Medical Center (Patterson, NJ. May 2018)-(Plaintiff).
 - Paramedic crew allegedly acted outside the standard of care while treating a female patient delivering a baby.
- Wall (E/o) v. Leighton Ambulance Association et. al. (Leighton, PA July 2018)-(Plaintiff).
 - EMS crews allegedly operated outside the accepted standard of care withholding proper oxygen administration from hypoxic patient.
- Soppe v. Covenant Medical Center and Care Ambulance (2018)-(Defendant).
 - Plaintiff claims patient's untimely death was due to EMS arrival and transport times and the hospital not contacting an air ambulance service.

- Guilbault v. Ferno Washington (Chicago IL. July 2017)-(Plaintiff).
 - Alleged EMS equipment (Ferno Stretcher) failure. FD policy and procedure issues.
 - Deposed 5/2018.
- Orlando (E/o) v. Mamakating First Aid Squad & Sullivan Paramedicine, Inc. (2017)-(Defense).
 - Alleged breach in standard of care by Basic Life Support personnel.
 - Evidence not found; case dismissed.
- Summers (E/o) v. Belmawr Fire Department et. al. (2017)-(Plaintiff).
 - Alleged breach of EMS standard of care for airway management.
- Bednarek v. Dr. Dean Clerico, et. al. (Forty Fort, PA. March 2017)-(Plaintiff).
 - Alleged not following established airway and Advanced Cardiac Life Support guidelines standard of care.
- Vasquez v. New York Presbyterian Hospital (2017)-(Plaintiff).
 - Alleged breach of standard of care while using the ambulance stretcher with the patient on it in the full upright position.
- Wilson (E/o) v. Ahmed Ambulance Authority (2017)-(Plaintiff).
 - EMS alleged breach of standard care regarding treatment of a cardiac arrest and appropriate equipment.
- Taylor v. City of Seattle Fire Department (Seattle, WA. March 2017)-(Plaintiff).
 - Alleged improper emergency vehicle operation with failure to act with proper due regard for other drivers.
 - Case settled for 65.7 million dollars (largest in city history).
- Rodriguez v. AMR Washington (Seattle, WA. March 2017)-(Plaintiff).
 - Alleged EMS communication and dispatch failure as well as breach of standard of care regarding pediatric patient airway management.
 - Deposed March 2021.
- Melton v. Superior Ambulance Service (Chicago, IL. 2016)-(Plaintiff).
 - Alleged breach of standard of care by EMS related to airway management.
 - Deposed January 2017.
- Nunez v. AMR California (Anaheim, CA. May 2016)-(Plaintiff).
 - Operator of ambulance allegedly had no experience or training operating an ambulance and had a seizure while entering the highway.
 - Deposed September 2016.
- Medina v. MICU Services of Gloucester Co. (Gloucester County, NJ. December 2016)-(Plaintiff)
 - Alleged wrongful death case due to breach in the EMS standard of care.
- Hughes v. Hart to Heart Ambulance (Baltimore, MA. June 2016)-(Plaintiff)
 - Alleged breach in the standard of patient care.
- Boynosky v. Pennsylvania Ambulance, LLC (Old Forge, PA. February 2016)-(Plaintiff)
 - EMS crew allegedly breached standard of care for patient in cardiac arrest.
 - Testified at trial February 2017.
- Gumbs v. New York City/FDNY (The Bronx, NY. September 2015)-(Plaintiff).
 - Case reviewed, but not taken because the alleged breach of the standard of care was not evident.
- Melendez-Collier v. New York City/FDNY (Queens, NY. August 2015)-(Plaintiff).
 - EMS crew allegedly breached the standard of care while treating this patient.
- Owen (E/o) v. KUH, Inc., et al. (September 2014)-(Defense).
 - EMS crew allegedly dropped patient while on stretcher causing injuries that made the patient non-ambulatory. Evidence showed patient was non-ambulatory for 5 years prior and there were no changes post fall.

- Burris (E/o) v. UMH (Millville, NJ. May 2014)-(Defense).
 - Positional asphyxia case where EMS allegedly restrained patient in the prone position and the patient suffered a subsequent cardiac arrest. Evidence showed the police restrained the patient in this position and not paramedics.

SENIOR CERTIFIED INSTRUCTOR COORDINATOR

PEDIATRIC EMERGENCY CARE COORDINATOR

Staten Island Emergency Medical Training, Inc. • Staten Island, NY

September 1999-present

- Supervise and coordinate activities of Clinical Laboratory Instructors.
- Develop class lectures and student exams, provide didactic lessons, and demonstrate EMT skills.
- Develop pediatric specific education and training topics that are then shared with instructors and students.
- Maintain knowledge of new procedures and changes in emergency medical treatment.
- Pediatric Emergency Care Coordinator.
- Analyze, evaluate, and define skill proficiency to fulfill certification requirements.
- Manage National Association of EMTs training center (ID 6852).
- Manage and coordinate American Heart Association CPR, ACLS, ACLSEP and PALS courses.
- Acts as a senior member of quality assurance and improvement committee.
- CEVO (Coaching the Emergency Vehicle Operator) Instructor.

ASSISTANT PROFESSOR AND MENTOR

EMERGENCY MANAGEMENT AND PUBLIC AFFAIRS

EMERGENCY MANAGEMENT AND FIRE SERVICE ADMINISTRATION PROGRAM COORDINATOR

The State University of New York-Empire State College • Staten Island, NY

September 2013-June 2020

- Responsible for leadership and administration of the Emergency Management Residency Program including developing course schedules, curriculum design, and working within the allotted budget.
- Responsible for college-wide emergency management and fire administration programs.
- Develop new group and independent studies in the fields of Emergency Management, Public Administration, Homeland Security, Criminal Justice, and Public Policy.
- Member of National Labor Council Committee on Emergency Services Management Curriculum.
- Mentor students in one-on-one, seminar, residency based, blended, and online learning modes at the undergraduate level.
- Liaison between Empire State College and the New York City Fire Department (FDNY).
- Assist students from diverse cultural backgrounds design and carry out individually designed degrees.
- Participates in campus wide activities including new student orientation, prospective student information sessions, and other activities and as hoc committees.
- Member of the Academic Review Committee and of the Middle States Accreditation Committee.

PER-DIEM PARAMEDIC

MONMOUTH OCEAN HOSPITAL SERVICE CORPORATION • Wall, NJ

July 2017-April 2019

- Respond to 911 emergency calls to patients of all ages as assigned by MONOC Control Dispatch Center.
- Treat and transport sick and injured patients in the pre-hospital environment.
- Interact with other EMS staff including field physicians.
- Provide emergency and critical care transports on ground and in the air via the MONOC 1 flight program.
- Used critical care transport equipment including:

- Intra-Aortic Balloon Pumps.
- Intravenous Pumps.
- Mechanical Ventilators.
- Chemical Sedation and paralytics.
- Transport Neo-Natal patients via Isolette on ground and by air.

ADJUNCT PROFESSOR- PARAMEDIC SCIENCE PROGRAM

KINGSBOROUGH COMMUNITY COLLEGE • CITY UNIVERSITY OF NEW YORK • *Brooklyn, New York*

February 2015-September 2016

- Responsible for teaching undergraduate students in the Paramedic Science Program.
- Act as a clinical preceptor during hospital rotations.
- Utilize simulation technology to evaluate student performance.
- Provide expert review of curriculum design and facilitation of new curriculum.
- Research and apply best practices in the field of EMS and EMS education.
- Mentor students through their higher education experience to achieve their goals.
- Serve as subject matter expert for AHA and NAEMT courses.
- Serve as reviewer for the CoAEMSP Accreditation process.

PARAMEDIC

The Valley Hospital • Ridgewood, NJ

February 2008-January 2012 Full Time

January 2012-June 2015 Per Diem

- Provided basic and advanced life support in the pre-hospital care setting.
- Engaged in emergency assistance in stressful situations and acted as a Critical Care Transport Paramedic on the Specialty Care Transport Unit which included the use of the following equipment:
 - Intra-Aorta Balloon Pumps.
 - Intravenous Pumps.
 - Mechanical Ventilators.
 - Chemical Sedation and Paralytics.
 - Transport Neo-Natal patients via Isolette.
- Provided support to the Director of Emergency Services as requested supervising all aspects of the Office of Emergency Management such as rewriting the organization's Emergency Operations Plan, Evacuation Plan, Surge Plan, and all appendixes.
- Supervised Joint Commission surveys pertaining to the Environments of Care and Emergency Management.
- Involved in Haz-Mat Team and provided ICS instructions.
- Member of several department committees including.
 - Uniform • operations • paramedic student selections • hiring • driver & operations training • clinical

PARAMEDIC PROGRAM EDUCATOR

Jersey City Medical Center • Jersey City, NJ

Affiliate Faculty

Hudson County Community College • Jersey City, NJ

School of Pre-Hospital Medicine: Paramedic Science Program

March 2012-August 2013-Full Time

September 2013-July 2014 Adjunct Faculty

- Responsible for the overall education and training of paramedic students through a joint Associates Degree program with Hudson County Community College.
- Responsible for managing annual operating budget of \$75,000.
- Responsible for management of paramedic program employee time and payroll.

- Continuous monitoring of accreditation process and guidelines. Responsible for reaccreditation of School of Pre-Hospital Medicine's Paramedic Program through The Committee on Accreditation of Education Programs for the Emergency Medical Services Professionals (CoAEMSP).
- Maintain and updating policies and procedures, ensuring that all EMS education is in compliance with state regulations, the national standard curriculum, and established departmental policies.
- Develops lesson plans, course materials, and presentations based on the United States Department of Transportation Paramedic Curriculum.
- Develop course assignments, homework, quizzes, and exams for students and staff.
- Ensure that all student clinical policies, as defined by N.J.A.C. 8:41A are current.
- Participate in quality and performance improvement projects as assigned for both the education and operations sections of the EMS department.
- Performs emergency management and incident command training to staff.
- Participate in the recruitment, interviewing, processing, and selection of all students associated with EMS related education.
- Assists in the interviewing and hiring of BLS and ALS applicants in conjunction with the EMS Management Team. Participates in the training and orientation of new EMS employees.
- Coordinated the National Association of Emergency Medical Technician's Training Center.

EMS OPERATIONS MANAGER

Saint Clare's Health System • Dover, NJ

December 2011-January 2012

- EMS department head responsible for all aspects of EMS operations for a hospital-based system operated out of three hospitals located in two counties consisting of six (6) Mobile Intensive Care Units, one (1) Specialty Care Transport Unit, seven (7) dedicated Basic Life Support Ambulances providing emergency medical services to contracted municipalities, and eight (8) Basic Life Support inter-facility transport units.
- Analyze and prepare an annual operating budget of nearly \$13 million.
- Responsible for overtime reduction and increased productivity.
- Conduct contract negotiations with local ambulance services and negotiate lease agreements for EMS stations.
- Responsible for completing annual reviews of a supervisory staff of eight (8) and a line staff of nearly two hundred (200).
- Ensured quality assurance of the department staff, perform performance improvement using Six Sigma methods, and provided the training: scheduling of EMS personnel.
- Annually review and update departmental policy to better suit the needs of the organization.
- Responsible for personnel discipline and corrective action planning.

PARAMEDIC- (Per-Diem)

New York Presbyterian Hospital • New York, NY

January 2005-Oct 2010

- Provided medical care of basic and advanced life support in the New York City 911 EMS System.
- Provided private emergency and non-emergency transports.
- Engaged in emergency assistance in stressful situations and acted as Critical Care Transport Paramedic.
- Trained in neo-natal and pediatric critical care transportation.
- Trained in the following critical care equipment:
 - Intra-Aorta Balloon Pumps.
 - Intravenous Pumps.
 - Mechanical Ventilators.
 - Chemical Sedation and Paralytics.
 - Transport Neo-Natal patients via Isolette.

ASSISTANT DIRECTOR OF EMS, PUBLIC SAFETY, AND EMERGENCY MANAGEMENT*Richmond University Medical Center (formerly St. Vincent's Hospital of Staten Island) • Staten Island, NY**March 2004-June 2007*

- Staffed the paramedic ambulance in the New York City 911 system as needed.
- Staffed the Critical Care Transport ambulance when needed.
- Trained in the following critical care equipment:
 - Intra-Aorta Balloon Pumps.
 - Intravenous Pumps.
 - Mechanical Ventilators.
 - Chemical Sedation and Paralytics.
 - Transport Neo-Natal patients via Isolette.
- Acted as the Director in his absence and vice chair of the Emergency Preparedness Committee.
- Developed and implemented new security, safety, and emergency preparedness procedures including rewriting the hospital's Emergency Operations Plan and Interim Life Safety Plan to increase the level of employee, patient, and visitor safety.
- Conducted negotiations between the organization and the FDNY EMS Command.
- Provided all department training and ensured quality assurance of the department staff and developed performance improvement programs.
- Coordinated the Emergency Disaster Response Team.
- Managed detailed vehicle usage database consisting of ambulance and other hospital fleet vehicles.
- Operated annual budget of 6.5 million dollars and prepared annual employee reviews and assessments.

PARAMEDIC-*Maimonides Medical Center • Brooklyn, NY**January - May 2002-May 2005*

- Provided medical care of basic and advanced life support in the New York City 911 EMS System.
- Engaged in emergency assistance in stressful situations and acted as Critical Care Transport Paramedic.
- Trained in the following critical care equipment:
 - Intra-Aorta Balloon Pumps.
 - Intravenous Pumps.
 - Mechanical Ventilators.
 - Chemical Sedation and Paralytics.
 - Transport Neo-Natal patients via Isolette.
- Instructor in the American Heart Association Community Training Center.

PARAMEDIC AND OPERATIONS SUPERVISOR*Transcare Ambulance of New York (formerly Metropolitan Ambulance and First Aid Corps) • Brooklyn, NY**December 1997-Dec 2004*

- EMT providing emergency and non-emergency ambulance transportation.
- Paramedic providing emergency and critical care transports.
- Trained in the following critical care equipment:
 - Intra-Aorta Balloon Pumps.
 - Intravenous Pumps.
 - Mechanical Ventilators.
 - Chemical Sedation and Paralytics.
 - Transport Neo-Natal patients via Isolette.
- EMT and Paramedic operating in the New York City 911 System.
- Managed detailed records of equipment usage and inventory of controlled substance and its usage in compliance with quality standards.
- Performed turnout duty of over 100 ambulances daily.

- Conducted daily inspections of company vehicles and personnel to ensure proper equipment usage within New York State Department of Health guidelines.
- Provided logistic support and supervision for the department and assistance in coordinating medical resources and incident command at large venue events including Woodstock 99, The Warp Tour, Yankee Stadium, and events at Madison Square Garden.
- Planning team member and Logistics Section Chief for Woodstock 99.
- Cross trained as a dispatch supervisor.

CERTIFICATIONS

- State of New York Paramedic #234090
- National Registry of Emergency Medical Technicians-Paramedic #M8021681
- State of New Jersey Mobile Intensive Care Paramedic #3117
- Pennsylvania Certified Paramedic #234090
- New York State Department of Health EMS Certified Instructor Coordinator #4729
- Nationally Certified EMS Educator #201204002
- International Academy of Emergency Dispatch: Certified Emergency Medical Dispatcher
- National Academy of Ambulance Compliance
 - Certified Documentation Specialist NAAC00022264
 - Certified Ambulance Privacy Officer NAAC00022264
 - Certified Ambulance Compliance Officer NAAC00022264
 - Certified Ambulance Coder NAAC00022264
- Pre-Hospital Trauma Life Support Instructor
- NAEMT EMS Safety Instructor
- American Heart Association CPR, ACLS, ACLSEP, and PALS Instructor
- Certified Emergency Manager
- Certified Emergency Management Specialist
- Certified Healthcare Safety Professional, Senior Level
- Certified Healthcare Emergency Professional, Master Level
- Certified Emergency Medical Dispatcher
- Google Project Management Professional Certificate (in conjunction with Coursera on-line) 1/10/22
- Six Sigma Black Belt
- Incident Command System 100, 200, 300, 700, and 800
- Department of Homeland Security WMD/Haz-Mat/Radiation/ICS Instructor
- CEVO Driving Instructor
- NAEMT EVOS Driving Instructor
- NAEMT Psychological Trauma in EMS Patients Instructor
- Fire Safety Director
- 3M Fit Tester
- New York Notary Public

AWARDS AND RECOGNITIONS

- Staten Island Borough President's Office EMS Educator of the Year 2017
- New York City Regional Emergency Medical Services Council EMS Educator of Excellence 2016
- Certificate of Recognition Outstanding EMS Educator. State of New Jersey Department 2013
- Receiver of the Lifesaver Award. The Valley Hospital 2013
- Certificate of Recognition Outstanding EMS Educator. State of New Jersey Department 2012
- Receiver of two Meritorious Unit Citations. Jersey City Medical Center EMS 2012 (Hurricane Sandy)
- Hurricane Sandy Commendation 2012
- Receiver of the Lifesaver Award. The Valley Hospital 2012
- Receiver of The Valley Hospital's Azzara Scholarship for Leadership 2011

- Hurricane Irene Commendation 2011
- Meritorious Conduct Medal, Lexington Ave Steampipe Explosion, New York Presbyterian Hospital 2007
- Receiver of ten Pre-Hospital Resuscitation Awards. NYC 911 System 1997-2010
- Receiver of Citations for assisting in the delivery of eight live births (1997-2019)
- Receiver of the Exceptional Duty Commendation. MetroCare Ambulance for actions at Woodstock '99

PROFESSIONAL MEMBERSHIPS

- Member of the National Association of EMS Educators #33178321
- Member of the National Association of EMTs 89963
- Member of the National Association of EMS Managers
- Member National Association of EMS Physicians #25025
- Member of the International Association of Emergency Managers
- Member of the New Jersey Association of Emergency Managers
- Member of Pi Alpha Alpha National Honor Society for Public Affairs and Administration
- Member of the American Society for Public Administration

VOLUNTEER ACTIVITY

- Member of the New Jersey EMS Task Force 2012-present
- Shorefront Community Volunteer Ambulance Corps, Brooklyn, New York – Member 1997, Elected Chief of Operations 1999-2002

PUBLICATIONS AND PRESENTATIONS

- PUBLIC ADMINISTRATION IN TIMES OF CRISIS: A CASE STUDY OF HURRICANE HARVEY. THE JOURNAL OF PUBLIC ADMINISTRATION MANAGEMENT 2019
- THE IMPACT OF USING LIGHTS AND SIRENS DURING NONCRITICAL PATIENT TRANSPORTS. THE JOURNAL OF PUBLIC ADMINISTRATION MANAGEMENT 2019
- SUSTAINABLE DEVELOPMENT AND PUBLIC ADMINISTRATION: CHALLENGES AND INNOVATION IN CITIZEN ENGAGEMENT. JOURNAL OF PUBLIC ADMINISTRATION MANAGEMENT 2017
- GETTING BACK TO THE BASICS! – PRESENTED AT THE NEW JERSEY EMS CONFERENCE – NOVEMBER 2016
- IDENTIFYING THE “SMOKE POINT IN EMS” – PRESENTED AT THE NEW JERSEY EMS CONFERENCE – NOVEMBER 2016
- IDENTIFYING THE “SMOKE POINT IN EMS” – PRESENTED AT THE SUNY EMPIRE STATE COLLEGE “ALL COLLEGE” CONFERENCE – MARCH 2016
- CONTRIBUTING AUTHOR FOR THE NAEMT’S ALL HAZARDS DISASTER RESPONSE PROGRAM – 2016
- THE IMPORTANCE OF A DEDICATED EMERGENCY MANAGER IN U.S. HOSPITALS. MEDCRAVE JOURNAL OF PUBLIC HEALTH – JANUARY 2016
- IDENTIFYING THE “SMOKE POINT” - PRESENTED IN COLLABORATION WITH MICHELE SILEO, J.D., AT THE NEW JERSEY EMERGENCY PREPAREDNESS ASSOCIATION ANNUAL CONFERENCE – MAY 2015
- EXPERIENCES OF WOMEN IN THE MILITARY. SAGE ENCYCLOPEDIA OF PSYCHOLOGY AND GENDER - 2015
- EXPERIENCES OF WOMEN IN PUBLIC SAFETY. SAGE ENCYCLOPEDIA OF PSYCHOLOGY AND GENDER - 2015
- GENDER DISCRIMINATION. SAGE ENCYCLOPEDIA OF PSYCHOLOGY AND GENDER - 2015
- EQUAL EMPLOYMENT OPPORTUNITIES. SAGE ENCYCLOPEDIA OF PSYCHOLOGY AND GENDER - 2015
- AMERICA IN PROTEST: SAFETY TECHNIQUES AND STANDARDS FOR EMS PERSONNEL - PRESENTED AT THE NEW JERSEY ASSOCIATION OF PARAMEDIC PROGRAMS “LEADING EDGE” CONFERENCE – APRIL 2015
- EBOLA SCREENING IN THE UNITED STATES – MEDCRAVE JOURNAL OF PUBLIC HEALTH – JANUARY 2015

- THE LACK OF EDUCATION FOR EMERGENCY MANAGERS AND THE PROSPECTIVE OF EDUCATION REQUIREMENTS FOR FUTURE EMERGENCY MANAGERS – PRESENTED AT THE NEW JERSEY EMERGENCY PREPAREDNESS ASSOCIATION ANNUAL CONFERENCE – MAY, 2014
- POST-TRAUMATIC STRESS DISORDER: A GROWING EPIDEMIC AMONG PARAMEDICS – PRESENTED AT THE NEW JERSEY ASSOCIATION OF PARAMEDIC PROGRAMS “LEADING EDGE” CONFERENCE – APRIL 2014
- THE FUTURE OF EMERGENCY MANAGEMENT EDUCATION IN THE UNITED STATES– PRESENTED AT THE SUNY EMPIRE STATE COLLEGE “ALL COLLEGE” CONFERENCE – MARCH 2014
- POST-TRAUMATIC STRESS DISORDER: A GROWING EPIDEMIC AMONG PARAMEDICS – PRESENTED AT THE SUNY EMPIRE STATE COLLEGE FALL ACADEMIC CONFERENCE – OCTOBER 2013
- THE IMPACT OF AMBULANCES USING LIGHTS AND SIRENS ON NON-CRITICAL PATIENT TRANSPORTS – PRESENTED AT THE NEW JERSEY ASSOCIATION OF PARAMEDIC PROGRAMS “LEADING EDGE” CONFERENCE – APRIL 2013
- THE IMPACT OF AMBULANCES USING LIGHTS AND SIRENS ON NON-CRITICAL PATIENT TRANSPORTS – DOCTORAL DISSERTATION - FEBRUARY 2013
- EIGHT TIPS FOR SAFER SCENES – EMS WORLD MAGAZINE – MARCH 2012