

LISA LANDIS, CPM®

Curriculum Vitae

Multifamily Property Management and Affordable Housing Operations

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Professional Profile

Multifamily and affordable housing executive with 28 years of experience, from onsite management through oversight of portfolios exceeding 150 properties and 10,000 units across 13 states. Expertise includes LIHTC, HUD-assisted and Section 8 housing, Rural Development, public housing, Section 811, and conventional multifamily operations. Industry educator, consultant, and leadership-development instructor.

Areas of Expertise

- Property management standards, operating policies, and supervisory oversight
- Property conditions, inspections, work-order systems, and maintenance management
- Resident safety, security practices, incident reporting, and management response
- Resident complaints, leasing practices, Fair Housing, and reasonable accommodations
- Employee training, supervision, and vendor oversight
- Affordable housing operations, recertifications, and compliance administration

Professional Experience

Founder and Principal Consultant | CORH Group | 2026–Present

Advises multifamily organizations on operations, policies and procedures, leadership accountability, and organizational performance. Develops and delivers leadership training.

Senior Vice President of Operations | LSA Management | 2024–2026

Led approximately 47 affordable housing properties, 4,200 units, and 200 employees. Established operating standards and oversaw compliance coordination, maintenance management, staffing, and property performance.

Senior Vice President Operational Excellence | California Commercial Investments | 2022–2024

Led operational initiatives across approximately 100 affordable housing properties and 8,000 units. Standardized procedures, performance measures, onboarding, and cross-functional workflows. Previously served as Vice President of Operations.

Senior Vice President of Operations | Pennrose | 2019–2022

Led more than 150 affordable housing properties and 10,000 units across 13 states. Oversaw operations, new development, management transitions, budgeting, and preventive maintenance planning.

Regional Vice President | Woda Cooper Companies | 2017–2019

Directed approximately 101 communities and 3,500 units across five states, including compliance coordination, maintenance management, leasing, budgeting, and property transitions.

Regional Supervisor and Regional Vice President | Wallick Communities | 2011–2017

Led approximately 80 communities and more than 4,700 units across HUD-assisted, Rural Development, LIHTC, public-housing, and market-rate programs.

Senior Property Manager | Vesta Management Corporation | 2008–2011

Managed a LIHTC community with bond financing during major renovation. Oversaw recertifications, file audits, staff, vendors, budgeting, and unit inspections.

Multi-Property Manager | Wallace F. Ackley Company | 2007–2008

Oversaw conventional market-rate properties, including leasing, resident relations, collections, maintenance supervision, and unit turns.

District Manager | Equity Residential | 2004–2006

Directed 11 market-rate communities totaling 911 units, including budgets, capital planning, staffing, and operating-policy compliance.

Earlier Property Management Roles | 1998–2004

Progressed through leasing, assistant manager, and property manager roles with Oakwood Management Company, New Plan Excel Realty Trust, and Village Green.

Selected Speaking and Industry Education

Multifamily Executive Conversation: Examining Leadership in Practice | Panelist, Multifamily Women®, September 2026.

Seeing the Bigger Picture | 90-minute conference training connecting operational, financial, compliance, and resident priorities. Scheduled October 2026.

Affordable Housing: It's Not What You Think | Multifamily Mentor Matchmaking session. Scheduled November 19, 2026.

Getting to Hell Yes | Live podcast with Guillermo Salazar on affordable housing collaboration, July 2026.

CORH Regional Manager Leadership Certification | Creator and instructor of a five-part program for regional and emerging multifamily leaders.

CORH Conversations: Inside Affordable Housing | Creator and host of an industry podcast on operations, compliance, and leadership.

Professional Certifications

Certified Property Manager (CPM®), IREM; Certified Housing Asset Manager (CHAM®); Blended Occupancy Specialist (BOS); Tax Credit Specialist (TCS); Housing Compliance Manager – Rural Development (HCM/R).

Industry Leadership and Service

IREM Leadership Development Advisory Council and NetWeave Committee; SAHMA Leadership Conference Planning Committee; mentor and mentorship committee member with Women in Affordable Housing Network and Multifamily Mentor Matchmaking.

Education

Associate of Applied Science in Business Management
Columbus State Community College, Columbus, Ohio | 2014