

## Michael F. Arrigo Curriculum Vitae

949-335-5580 x101 [marrigo@noworldborders.com](mailto:marrigo@noworldborders.com)  
[www.noworldborders.com](http://www.noworldborders.com)

Offices in Boston, Pittsburgh, New York, Washington DC, Nashville, Atlanta, Miami, Seattle, Salt Lake City, Denver, St. Louis, Chicago, Dallas, San Francisco, Los Angeles, San Diego, Honolulu

### Education

- **Massachusetts Institute of Technology**, Cambridge, MA blockchain cybersecurity for secure distributed healthcare applications, 2018-2019
- **Harvard Medical School**, Cambridge, MA —Bioethics: ethical, legal, technological, social issues in medicine—2018
- **Stanford Medical School**, Palo Alto, CA — Studies in Biomedical Informatics<sup>1</sup> master's curriculum; admitted to special studies in 2013
- **University of Southern California, Marshall School of Business, Los Angeles, CA** — Bachelor of Science, Business Administration, 1981; studied in Entrepreneur Program focused on management, marketing, financing of startups (first of its kind in the U.S.)
- **University of California, Irvine** — AB, Economics, Computer Science, Statistics

### Rulings and Orders Regarding Motions to Exclude Expert Testimony

To date, a Chief District Judge, a U.S. District Judge and two State Judges / Arbitrators have denied motions to exclude Arrigo as an expert, and or affirmed Arrigo's qualifications:

- **DENIED** motion to exclude, affirmed expert qualifications. See UNITED STATES of AMERICA v. Clifford Shoemake et al. CRIMINAL CASE NO. 16-00002. Order from the bench. Chief District Judge Frances Marie Tydingco-Gatewood of the U.S. District Court of Guam April 2018.
- **DENIED** motion to exclude, affirmed expert qualifications. See Westlaw 2018 WL 1026361, UNITED STATES of America and the State of California ex rel. Julie A. Macias v. PACIFIC HEALTH CORPORATION CV 12-00960-RSWL-AJWx. Senior District Judge Ronald S.W. Lew of the U.S. District Court, Central District of California affirmed qualifications as an expert in medical coding, billing, electronic health records and as a Medicare fraud damages expert February, 2018.
- **STIPULATION** that Michael Arrigo is an expert in medical coding, medical billing and damages calculations affirmed by Arbitrator / Judge Ambler. See San Francisco Spine Surgeons v. Claim Works, LLC. JAMS No. 1110018697 9/17/2017, Transcript Volume III.
- **DENIED** motion to exclude. See Lobin v. J.B. Hunt Transport AAA 01-16-0000-0480 Order No. 4, Arbitrator / Judge William E. Hartsfield, 7/18/17 Dallas, TX.

## Additional Course Work and Experience

- **Clinical documentation, medical coding, billing reimbursement, HIPAA transactions, value based care, and risk adjustment** (*see* attachment 11 in this CV for medical coding).
- **Villanova University** – Lean Six Sigma and Process Improvement (2007)
- **Wharton School, University of Pennsylvania** – Leadership Strategies (1982)
- **University of California, Irvine** – Computer Science, Statistics, Economics ('76-'78)
- **Ongoing management of team** of physicians, healthcare IT experts, regulatory and policy experts formerly with CMS, and AAPC, AHIMA certified coders in our engagements with insurance, hospital, physician and other payors, providers, and IT companies, and electronic health record, patient safety and document authenticity advisories based on HIPAA, HITECH Act, and Joint Commission standards. Regular speaker and attendee at conferences, roundtables, and webinars on healthcare industry regulations, data, and economic issues. \* **See 18 addendums to this CV for specifics.**
- **HIPAA transactions, medical coding and billing: Certified Ambulance Documentation Specialist** (CADS) National Academy of Ambulance Compliance, May 2018; trained in medical coding and billing, Privacy and Security and EDI transactions, certified in HIPAA; medical coding and billing and compliance officer curriculum (see addenda).
- **U.S. Patent and Trademark Office** roundtables, focus on healthcare / medical; PTAB seminars re: Prior Art Access, Non-appealable issues / Petitionable Matters in Ex parte Appeals, Preparation of IPR petition, infringement and invalidity report as provided for in §42.65 Expert testimony; tests and data.

## Programming languages education and knowledge

LISP, Fortran, Smalltalk virtual machines, interactive debuggers, compilers, Basic, Pascal software development and SQL database tools and statistical models for economics; PHP, Java, Ruby, and CSS/HTML/responsive web technology for mobile health as well as content optimization for Google Search Engine Optimization.

## Industry Awards and Recognition

Arrigo, M. F. 2016 Nominee: Best Legal Blogs of 2016 for healthcare industry sector, No World Borders, Inc.

## Selected Quotations

(2018) **Kaiser Health News** : Usual Customary and Reasonable Charges for medical procedures: <https://khn.org/news/thats-a-lot-of-scratch-the-48329-allergy-test/>

(2018) **National Public Radio**: Bill Of The Month: A \$48,329 Allergy Test Is A Lot Of Scratch <https://www.npr.org/sections/health-shots/2018/10/29/660330047/bill-of-the-month-a-48-329-allergy-test-is-a-lot-of-scratch>

(2016) **Association of Healthcare Journalists**: HIPAA experts: No need to request a waiver after Orlando shooting <https://healthjournalism.org/blog/2016/06/hipaa-experts-no-need-to-request-a-waiver-after-orlando-shooting/>

(2011, February 23) - **Wall Street Journal**: Is Switch to New Medical Coding System Health Care's Y2K Problem? <https://blogs.wsj.com/venturecapital/2011/02/22/it-companies-stand-to-gain-from-health-cares-y2k-problem/>

(2011, February 23) **Wall Street Journal**: IT Companies Stand To Gain From Health Care's 'Y2K' Problem <https://blogs.wsj.com/health/2011/02/23/is-switch-to-new-medical-coding-system-health-cares-y2k-problem/>

## Publications

Arrigo, M. F. (2016) *Strategic Financial Management for Healthcare Providers: Clinical Documentation Improvement and Accuracy as a Foundation Value Based Care*. Peer review, review by clinical and business executives at Baptist Health (a large academic medical center). Healthcare Financial Management (HFMA). Published August 17, 2016. <https://www.hfma.org/sfp/>

Arrigo, M. F. (2015) *Mobile Health, HIPAA Privacy and Security* Blackberry Sharpens Security with Good Technology Acquisition. Gov. Health IT. <http://www.govhealthit.com/blog/commentaryblackberry-sharpens-security-good-technology-acquisition>

Arrigo, M. F. (2015) *Five Interest-Piquing Trends at HIMSS15*. Gov. Health IT. <http://www.govhealthit.com/news/5-interest-piquing-trends-himss15>

Arrigo, M. F. (2014) *Cloud and Mobile Convergence: The Regulatory View*. Gov. Health IT. <http://www.govhealthit.com/blog/cloud-and-mobile-convergence-regulatory-view>

Arrigo, M. F. (2011) *ICD-10 financial impact vs. mortgage crisis?* Gov. Health IT. <http://www.govhealthit.com/news/could-icd-10-have-big-financial-impact-mortgage-crisis>

Arrigo, M. F. (2012) *How a Flaw in the ACO Model Leaves Patients Out*. Gov. Health IT.

<http://www.govhealthit.com/news/how-flaw-aco-model-leaves-patients-out>

Arrigo, M. F. (2012) *10 ICD-10 Regulation Myths Demystified*. Gov. Health IT.

<http://www.govhealthit.com/news/10-icd-10-regulations-demystified>

Arrigo, M. F. (2012) *Real-time location, mobile health gain traction*. Gov. Health IT.

<http://www.govhealthit.com/news/real-time-location-and-mobile-health-solutions-gain-traction-show-roi>

Arrigo, M. F. (2013) *3 Top Priorities for CommonWell*. Gov. Health IT.

<http://www.govhealthit.com/news/3-top-priorities-commonwell>

Arrigo, M. F. (2013) *Commentary: ICD-10 Arrives Early, New Claims Form*. Gov. Health IT.

<http://www.govhealthit.com/news/commentary-icd-10-arrives-early-claims-CMS-coding-HIPAA-icd-9>

Arrigo, M. F. (2014) *Increased Spending - Big Data, Cloud, mHealth Social*. Gov. Health IT.

<http://www.govhealthit.com/blog/increased-spending-and-savings-tap-big-data-cloud-mhealth-and-social>

Arrigo, M. F. (2014) *Ebola: How cloud, mHealth, and ICD-10 could help*. mHealth News.

<http://www.mhealthnews.com/blog/ebola-how-cloud-mhealth-and-icd-10-could-help>

Arrigo, M. F. (2014) *How Cloud and mHealth Ease Claims Processing (also coverage of Prior Authorization/Eligibility HIPAA EDI 270/271, referral EDI 278 transaction)*. Gov. Health IT.

<http://www.govhealthit.com/news/how-cloud-and-mhealth-promise-ease-claims-processing>

Arrigo, M. F. (2014) *How to Get Behavioral Health Codes Right*. Gov. Health IT.

<http://www.govhealthit.com/blog/how-get-your-behavioral-health-codes-right>

## **Lectures, Conference Speaking Engagements**

- Presentation to Assistant U.S. Attorney, FBI, and OIG in Cincinnati, Ohio (March 2018) regarding Meaningful Use of Electronic Health Records, demonstration of electronic health records and patient data including diagnosis codes, medical procedure codes, computerized provider order entry, drug-drug interactions, clinical decision support, physician progress notes in compliance with 45 CFR 170.304 (E.H.R. software certifications, physician and hospital attestations), and certifications and second standard §170.314.
- Presentation to the Assistant U.S. Attorney, Southern District of New York (January 2018). Evaluation and Management (E&M) codes and appropriate usage based on complexity and severity of existing diagnosis codes rendered by physicians according to AMA guidelines.

- Presentation to the Assistant U.S. Attorney in Houston, Texas (October 2017) regarding professional components and technical components of CPT coding for 95951— monitoring for localization of cerebral seizure focus by cable or radio, 16 or more channel telemetry, combined electroencephalographic (EEG) and video recording and interpretation (e.g., for presurgical localization); each 24 hours.
- Presentation to the Assistant U.S. Attorney, FBI, and Office of the Inspector General (OIG) for HHS in Cincinnati, Ohio (November 2015) regarding Meaningful Use of Electronic Health Records in confidential qui tam false claims act investigation regarding 45 CFR 170.304 (E.H.R. software certifications, physician and hospital attestations), and certifications and second standard §170.314 electronic health record certifications—including electronic storage and display of patient progress notes, patient diagnosis, patient clinical quality measures, smoking status, problem lists, drug-drug interactions, allergies, and computerized provider order entry.
- Arrigo, M. (Speaker) (2015, November 2015) Medical Device Reimbursement, FDA, 510(k) FCC, and CMS regulatory disruption and opportunities under the Affordable Care Act, ICD-10, and HITECH Act. BioMed Device and Wireless Device Conference, San Jose, California.
- Arrigo, M. (Speaker) (2015, September 2015). Meaningful Use of Electronic Health Records, HIPAA Privacy and Security, and potential damages for breaches under the HITECH Act as a foundation for the International Classification of Diseases from the World Health Organization (ICD-10) — Discussion of risks and opportunities in these two regulations; discrete data, quality measures, medical codes: clinical documentation, clinical decision support, physician and patient engagement, HIPAA Privacy and Security, and revenue cycle. Wolters Kluwer Corporate event, presented to audience of over 1,800 participants.
- Arrigo, M. (Speaker) Wolters Kluwer 2015 webcast, re: medical coding and billing and correlations with drug indications based on new ICD-10 diagnosis codes.
- Arrigo, M. (Speaker) (2015, January) JP Morgan Healthcare Conference, re: economic shifts due to changing standards in medical coding and billing. San Francisco, California.
- Arrigo, M. (Speaker) and Hartley, C. (2014) HIPAA Plain and Simple/HIPAA for Behavioral Health — Credible Behavioral Health E.H.R. Software Users Conference, Baltimore Maryland

(18 March 2014) regarding 42 CFR Part 2 — privacy in behavioral health patient records, data segmentation requirements of The Substance Abuse and Mental Health Services Agency (SAMHSA) and the Health Resources and Services Administration (HRSA), which provides resources for Federally Qualified Health Centers (FQHCs). HITECH Act Information Safeguards, HIPAA Privacy Rule and HIPAA Security Rule, implementation of risk assessments by Covered Entities. HIPAA Omnibus Rule Overview, National Public Rule Making (NPRM) about privacy rights, and duties of Business Associates.

- Arrigo, M.F. (2014) Diagnostic and Statistical Manual of Disorders (DSM 5) and the International Classification of Diseases, version 10 (ICD-10) with respect to changing medical coding and billing standards. Discussion of changes in number of, and use of, diagnosis codes for anxiety disorders, autism spectrum disorders, mood-related disorders, schizophrenia, and drug abuse. Challenges in obtaining data; value in objectivity of the data. CMS guidance regarding DSM IV vs. HIPAA Standard Transactions — Credible Behavioral Health E.H.R. Software Users Conference, Baltimore, Maryland (18 March 2014).
- Arrigo, M. (Speaker) (2014) Managed Care and Accountable Care for Behavioral Health. Risk adjustment and capitated payments and the intersection with Behavioral Health. Discuss populations who fit into ACOs who: (1) have a high-risk score under CMS' HCC risk adjustment model; (2) are considered high-cost due to having two or more hospitalizations each year; (3) are dually eligible for Medicare and Medicaid; National Association of State Mental Health Program Directors (NASMHPD) criteria §1115 (Statewide) Medicaid waiver using three separate ACO models. Seven more States were in the process of setting up their own Medicaid ACO programs, eligibility, and coverage determinations<sup>1</sup> — Credible Behavioral Health E.H.R. Software Users Conference, Baltimore, Maryland (18 March 2014).
- Arrigo, M. (Speaker), re: medical coding and billing webcast. HIMSS 2014, Orlando, FL.
- Arrigo, M. and Nichols J. MD — (Speakers) (2013, November). Claims Data, Clinical Data — Working Together to Improve Clinical Documentation for International Classification of Diseases from the World Health Organization (ICD-10). Discussion of healthcare data analytics methods, inpatient and outpatient procedure coding, comparison of record audit methods, and physician engagement strategies and audit results. Workgroup for Electronic Data Interchange (WEDI) National Conference, Washington D.C.

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<sup>1</sup> Lead training for pharmacists, hospitals, physicians, health IT value-based care firms

- Arrigo, M. (Speaker) Duke Life Health System (2013), Pittsburgh, Pennsylvania — Physician engagement for accuracy of medical coding using clinical concepts, and clinical documentation improvement for ICD-10.
- Arrigo, M. (Speaker) (2013, April 23). **The Perfect Storm in Healthcare** — How Disruptive Regulations and Technologies Create Risks and Opportunities for Medical Coding and Revenue Cycle Management. Affordable Care Act, ICD-10, CORE Operating Rules, HITECH Act Security and Meaningful Use, Best Practices Health IT, process improvement. **Scripps Healthcare Summit 2013. Lecture conducted from La Jolla, San Diego, California.**
- Arrigo, M. (Speaker) (2012, April 14). **The Perfect Storm in Healthcare** — How Disruptive Regulations and Technologies Create Risks and Opportunities for Medical Coding and Revenue Cycle Management. Affordable Care Act, ICD-10, CORE Operating Rules, and HITECH Act. American Academy of Professional Coders (AAPC) National Conference. Lecture conducted from Las Vegas, NV. <http://news.aapc.com/icd-10-monitor-wish-i-were-in-las-vegas/>
- Arrigo, M. (Speaker) American Health Information Management Association (AHIMA), re: medical coding and billing. 2013, New Orleans, Louisiana.
- Arrigo, M. (Speaker) (2012, June 14). ICD-10: Impact on Payment Reform. Wisconsin Medical Society. Lecture conducted from Madison, Wisconsin. <http://bit.ly/16acIDy>
- Arrigo, M. (Speaker) (2012, May). How ICD-10 and Payment Reform Will Change the Radiology Revenue Cycle. Radiology Business Management Association (RBMA), Orlando, Florida.
- Arrigo, M. (Speaker) (1994 - 1995). Impact of the Internet on medical and financial businesses, Loyola University, Los Angeles, California.
- Arrigo, M. (Speaker) (1994 - 1995). Impact of the Internet on medical and financial businesses, University of California, Irvine, California.

#### Professional Affiliations

- Medical Group Management Association (MGMA)
- Health Information Management Systems Society (HIMSS)
- American Academy of Professional Coders (AAPC)
- American Health Information Management Association (AHIMA)



- American Academy of Pain Medicine (AAPM)
- Workgroup for Electronic Data Interchange (WEDI)
- Association for Clinical Documentation Improvement Specialists (ACDIS)
- American Academy of Pain Medicine
- American Society for Clinical Pathology (ASCP)
- Information Systems Audit and Control Association (ISACA)
- National Alliance of Medical Auditing Specialists (NAMAS) (February 2018)
- **Contributor:** Strategic Financial Management Newsletter, Healthcare Financial Management Association;
- **Prior contributor:** Healthcare IT News, GovHealth IT, Mobile Health News, Financial Health News
- **Volunteer:** Children's Hospital Medical innovation committee

## Legal Experience

*(See Separate Document for List of Case Retentions & Opinions)*

1. Retained by **U.S. Department of Justice** re: Federal investigation into medical data, Health IT/E.H.R. stimulus funds, and False Claims Act (estimated value of \$900 million).
2. Retained by **U.S. DOJ** regarding evaluation and management (E&M) coding and correlating diagnosis codes as to whether the patient condition met the AMA coding guidelines for medically necessary care; damages and loss calculations exceeding \$40 million for large multi-site clinic provider.
3. Retained by defendant in alleged **trade secret and intellectual property disputes** regarding whether certain healthcare and medical processes, electronic solutions, diagnosis code and procedure codes were unique, protected and not commonly known in the industry. Work with defense counsel on discovery, prior art, education to the Court resulted in dismissal of case.
  - a. **General** involving federal investigation under the False Claims Act.
  - b. Served as expert consultant on seven patent licensing, patent litigation, and intellectual property infringement matters (five in healthcare, two in enterprise software and security).
  - c. Retained by former RAND Economists and Health IT firm for testimony before **Federal Trade Commission** involving anti-trust and access to clinical data, which impacted billing and revenue cycle.
  - d. Retained in five **white-collar crime cases**, alleged fraud valued at over \$10 million each; loss calculations and/or damages based on intended and actual loss.



- e. **Audits of medical coding** trends, clinical documentation, coding intensity, correlation of coding, and **medical decision complexity to medical diagnosis codes; use of natural language processing, encoders, computer assisted coding and medical concepts** integrated with electronic health records for closing gaps in coding; use of best practices **SQL database analytics** and **data quality assessments**.
- f. Federal, State, written testimony in expert reports, depositions, and court appearances re: **ACA, HIPAA**, medical coding and billing, usual customary and reasonable cost of care, Medicaid Expansion, Medicaid waivers for disabled insureds, respite care, attendant care, home health charges and benefits (HHRGs, RAPs, LUPA, levels of clinical and other severity, OASIS assessments), SSI, SSDI, Qualified Income Trusts (QITs), and ACA Qualified Health Plans, ERISA/Taft-Hartley Trusts, subsidies, rates and actuarial value.
- g. Engaged by plaintiffs, class action attorneys, relators, defendants with experience across payors (including Medicare, Medicaid, social security, workers' compensation, private insurance/health plans, ERISA/Taft-Hartley plans), providers (including hospital systems, physician groups, FQHCs, ASCs, IDTFs), patients, and healthcare IT (*see* Attachments for experience in various medical specialties).
- h. Fraud data and documentation evaluations including physical therapy, orthopedics, ambulance transportation records review and eligibility for dialysis, and dialysis charges.
- i. User of eDiscovery tools such as *Relativity* and *Concordance* for document discovery work, structured methods, and data normalization using SQL Server and Extract, Transform, and Load (ETL) to review large case files with over 50,000 pages in complex litigation.

## **Non-Litigation Consulting in Healthcare, Software, Financial Services**

2007 to Present - **No World Borders** – I lead a healthcare data, regulatory, and economic consulting firm as Managing Partner. Our business provides advisory services on disruptive health care regulations for hospitals, insurance companies, self-insured employers, and health IT companies and investors.

### **Summary of Accomplishments and Experience**

I work with hospital systems, physician groups, and health IT companies, health plans, investors, and law firms. I was selected as an expert for a landmark Federal Trade Commission case regarding healthcare data, regulations, and economics. I currently serve as managing partner of No World Borders. I am:

- A writer and speaker quoted in the Wall Street Journal, and a regular speaker with published works as an expert in the field.
- Prepared by a leading litigation firm in Rule 702, including applying scientific or specialized knowledge Federal rules (702(a)); facts (702(b)); application of principles and methods (702(c)); application of criteria, principles, methodology, and test methods (amended in *Daubert*, 2000 — (702(d)) before FTC Commissioner.
- An advisor to value-based care companies, including Medicare Advantage and Medicare Shared Savings Accountable Care Organizations.
- Led investor diligence on over \$8 billion in healthcare merger and acquisition transactions.
- Trained in clinician, coder, medical billing, claims, E.H.R, hospital and practice management software, and regulatory, usual, customary and reasonable (UCR) medical and prescription charges. Application of Inpatient Prospective Payment System (IPPS), Outpatient Prospective Payment System (OPPS), and Medicare Physician Fee Schedules (MPFS) Part A, Part B, Physician Fee Schedules, U.S. standard wage indices, geographic adjustment factors (GAFs), market charges comparisons (where no collateral source rule is at issue), and market reimbursement by health, auto, and liability payors.
- Opinions on over \$2 billion in medical reimbursements for inpatient facilities (inpatient prospective payment system or IPPS and DRGs, ICD-9) and ambulatory (non-facility using CPT codes).

## Regulatory Consulting - Health Care Provider and Healthcare I.T. Firms

I competed for, won, and led these among other account engagements where large global firms were also bidding on the business:

- **Duke Life Point Academic Medical Center, Pittsburgh** — *ACO, ICD-10, Revenue Cycle Strategy; HCC risk adjustment for Medicare Advantage. Evaluate over \$1 billion in healthcare claims for risk adjustment, audit quality using RADV methods, and clinical documentation coding quality. Evaluate Meaningful Use compliance risk with respect to storage and security of discrete data from medical records, data conversion strategies, and analytics strategies.*
- **Advisory to E.H.R., Accountable Care Organizations, practice management IT companies** — *manage a team that has advised over 100 companies on Meaningful Use, Medicare Advantage, ACA, and ICD-10 regulations. Ambulatory, acute care – MU1, MU2, DSM-5, CPT,*

*ICD-9, ICD-10, clinical documentation, HIPAA, Clinical Quality Measures, and CA Civil Code §56.*

- **Nemours Children’s Hospital, Orlando, Florida** — *Meaningful Use of Electronic Health Records, HIPAA transactions for claims processing, and HIPAA secure clinical and physical plant data interoperability strategy of clinical and healthcare claims data using enterprise web services solutions. Sharing of data in emergencies between clinical staff and security to protect pediatric patients.*
- **Credible, Inc. a leading behavioral health electronic health record software vendor** — Advised regarding compliance with HIPAA Privacy and Security in general and specific privacy and security rules for the Behavioral Health specialty, International Classification of Diseases version 10 versus Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition (DSM 5), Accountable Care Organizations, and Managed Care for Behavioral Health.

## **Regulatory Consulting - Health Plan, Self-Insured Employers**

I lead a company that competed for, won, and led these among other account engagements where large global firms were also bidding on the business:

- **Walmart, top 5 employer globally** — Advised regarding ERISA Plans, Taft-Hartley Trusts, Minimum Essential Coverage, HIPAA insurance claims transactions, CORE operating rules, ICD-10, and Affordable Care act business and regulatory issues, underlying systems, and process issues for the largest self-insured employer in the world.
- **National Home Health Care Efficiency and Electronic Records company** — Advised regarding revenue model, including home health resource groups (HHRGs), costs and technology adoption, regional adjustments, levels of clinical severity and supplies needs for home health and long-term care, Skilled Nursing Facility populations, and businesses to develop a new home health agency technology solution that manages labor efficiencies and deployments.
- **Excellus Blue Cross Blue Shield** — Rochester, New York. Lead consulting engagement to remediate health plan enrollment process and TriZetto Facets Claims system. Rescue project from off-budget, off-plan, and restore to on-time, on-budget.
- **Blue Cross Blue Shield/Triple – S (Salud Puerto Rico)** — Lead implementation of TriZetto QNXT claims system including all process models, software implementation, and project management office.

- **Preferred Care – Florida** — Medicare Advantage HEDIS 5-Star Ratings, provider network clinical data, Utilization Management, Coordination of Benefits, Case Management and claims processing, chart review quality audits and analytics, risk adjustment using HCC and ICD-9 coding, RADV audit methods, and RAPS file analytics.
- **United Healthcare, Florida** — Medicare Advantage HEDIS 5-Star Ratings, provider network clinical data, Utilization Management, Coordination of Benefits, Case Management and claims processing using HCC and ICD-9 coding, RADV audit methods, and RAPS file analytics.
- **Public Employees Health Plan, Salt Lake City, Utah** — Advised and assessed re: new medical coding and medical policy management remediation to comply with ICD-10, which impacts medical policy plan design, actuarial processes, covered amounts, utilization management, eligibility, referrals, covered amounts, and other factors.
- **Regence BlueCross BlueShield, Seattle, Salt Lake, Portland** — HITECH Act, HIPAA 5010, ICD-10 processes, DRGs, Ambulatory claims, Ancillary Services, and IT architecture to enable these capabilities which impacts medical policy plan design, actuarial processes, covered amounts, utilization management, eligibility, referrals, covered amount calculations.
- **TennCare – Tennessee Medicaid and TN Insurance Exchange eligibility**
- ***Citra Health Solutions, Jacksonville FL** — Advisor to CEO. Advised leadership regarding value-based care, HIPAA privacy and security, meaningful use, and strategic partnerships and acquisitions for Medicare Advantage and Accountable Care market. Focus on value-based pricing, Medicare Advantage Risk Adjustment using HCCs; population health, patient and physician engagement, and quality reporting.*
- ***Alliance Family of Companies** — Advised regarding regulatory compliance for EEG telehealth and EKG medical coding and billing, payor reimbursement, fair market value of medical directors using MGMA guidelines, professional fee and technical fee components of medical billing, Medicare Administrative Contractor, and private payor coverage determinations.*

## **Investor Diligence — \$8 billion in Health IT M&A transactions**

Selected as advisor regarding investor diligence on large healthcare mergers and acquisitions.

- **London PE Firm** — pre-IPO cloud security business for healthcare.
- **Kleiner Perkins Caufield & Byers, Silicon Valley** — work with founding partners of VC that funded Google, Netscape, Amazon, Amgen, Intel, and Sun Microsystems on largest cloud healthcare investment *in Medicare Advantage and Accountable Care population health management and analytics.*

- **NY PE Firm** - Liability insurer and compliance with **Medicare Medicaid SCHIP Extension Act of 2007 (MMSEA)** reporting as provided for in Section 111.
- **NY PE Firm** – diligence on \$500 million acquisition of Medicare Administrative Contractor (MAC) electronic data connectivity and services company. Evaluate financial projections and growth potential, capabilities regarding claims status, new EDI standards, medical policy plan design, actuarial processes, covered amounts, utilization management, eligibility, referrals, covered amount calculations, and other factors.
- In-Network and Out of Network medical charges, **340B Drug discount provider**.
- **Attachment available detailing transaction experience**

## Medical Device, Pharmaceutical Regulatory Compliance

**Abbott Labs, Medical Optics Div. (formerly Advanced Medical Optics) — Regulatory Affairs, FDA Compliance** — led global complaint handling rollout (US, UK, EU, Asia) of pharmacovigilance solution supporting FDA Adverse Event reporting rules, National Drug Codes (NDCs), HCPCS, formularies, and health insurance coverage determinations for pharmaceuticals. Consultant to Optics division on global FDA Adverse Event reporting system and pharmacovigilance system for medical devices and pharmaceuticals.

Led hardware and software development team through IQ/OQ/PQ process (IQ stands for Installation Qualification. OQ is Operational Qualification and PQ is Performance Qualification for FDA approval for medical device.

## Prior Experience, Non-Litigation Consulting Work

**October 2002 to February 2007 — First American/CoreLogic — SVP eCommerce** — *Banking solutions for \$8 billion firm. Led one of the largest, most complex Sarbanes Oxley IT audits in the U.S., according to attorneys and accounting firm. Led rollout of single platform eCommerce solution to integrate Wells Fargo, JP Morgan Chase, Bank of America, and other transactions for mortgage loan origination (credit, valuation, tax, flood, title, etc.), closing, and securitization.*

**2002 to October 2003 — Fidelity — SVP eCommerce** — *Banking solutions, \$12 billion firm*

**May 2000 to 2002 — Citrix Systems** — *President & CEO (Ergo, a SaaS Cloud medical and internet billing company). Built cloud SaaS internet medical billing company from \$500k to \$10 million in revenue and investment by Citrix.*

**June 1997 to October 1999 to 2000 Axway/Worldtalk**, Silicon Valley — VP Marketing for a secure email and Cloud/Internet of Things (IoT) rules-based interoperability company.

**June 1997 to October 1999 — Heidrick & Struggles, Silicon Valley — President & CEO, LeadersOnline** — Hired by premier executive search firm to *build and lead an online recruiting business to diversify and assist with IPO. Set strategy, acquired assets, and led launch of Internet recruiting business as portion of IPO prospectus (S-1) and road show with Goldman Sachs, adding \$100 million to market cap of Heidrick at IPO.*

**September 1981–May 1997 — Smith Tool, Oracle, HP, Symantec, Intel, ParcPlace** — Served as management consultant to Hewlett Packard on their web services strategy for enterprise clients; developed internet content joint venture partnerships between Oracle and media companies; led licensing strategy and partnerships between Symantec and Intel (online software distribution), derivative works negotiations; assisted attorneys in software knowledge domain; served as Vice President of Marketing and Channel Sales for an object-oriented software development tool company; built team and helped grow company to a \$50 million acquisition.

**Cincom Systems, Borland, Ashton-Tate — Silicon Valley, Southern California, Boston** — roles from Product Manager, VP Marketing and Channel Sales, and Corporate Development. Built a company from \$2 million to \$50 million buyout, owner of \$350 million P&L and brand relaunch, turnaround.

NOT RETAINED

## **Supplemental Attachments Available Upon Request**

**CV ATTACHMENT 1 - HEALTHCARE TRANSACTIONS AND PROCESSES**

**CV ATTACHMENT 2 - PRIVATE PAYOR, ACO, IDN, MEDICARE (PART A, B, C, D), HEALTH IT EXPERIENCE**

**CV ATTACHMENT 3 - INVESTOR TRANSACTIONS AND DILIGENCE**

**CV ATTACHMENT 4 - AFFORDABLE CARE ACT, MEDICAID, SOCIAL SECURITY, INSURANCE EXCHANGE, BENEFITS DETERMINATION (1 OF 2)**

**CV ATTACHMENT 5 - MEANINGFUL USE OF ELECTRONIC HEALTH RECORDS, WORKFLOWS, PHYSICIAN EXPERIENCE OPTIMIZATION (1 OF 3)**

**CV ATTACHMENT 6 - HEALTHCARE BUSINESS TRANSACTIONS, SUPPORTING HIPAA X12**

**CV ATTACHMENT 7 - REVENUE CYCLE MANAGEMENT, CLINICAL DOCUMENTATION AND CODING PROCESSES**

**CV ATTACHMENT 8 – DRUG PRICING PRACTICES USING ANALYTICS TO IDENTIFY - UCR (FAIR MARKET VALUE) IN PHARMACEUTICAL PRICING**

**CV ATTACHMENT 9 - HIPAA PRIVACY RULE AND HIPAA SECURITY RULE, HITECH ACT INFORMATION SAFEGUARDS AND STATE STATUTES**

**CV ATTACHMENT 10 - RURAL HEALTH CENTERS (RHCS), CRITICAL ACCESS HOSPITALS (CAHS), FEDERALLY QUALIFIED HEALTH CENTERS (FQHCs)**

**CV ATTACHMENT 11 - CLINICAL DOCUMENTATION, CODING, BILLING, REGULATORY AND REIMBURSEMENT, FRAUD PREVENTION, AND SAFETY TRAINING**

**CV ATTACHMENT 12 - MEDICAL/LABORATORY TEST FEES**

**CV ATTACHMENT 13 - AMBULANCE, TRAUMA ACTIVATION FEES, ANESTHESIOLOGY**

**CV ATTACHMENT 14 –SAFETY POLICIES FOR HEALTHCARE PROVIDERS -**

**CERTIFICATION REVIEW PROCESSES GUIDELINES AND JOINT COMMISSION BEST PRACTICES:**

**CV ATTACHMENT 15 - MEDICAL DEVICES, PHARMACEUTICAL 510(K) PREMARKET SUBMISSIONS, ADVERSE EVENTS**

**CV ATTACHMENT 16 – PAIN MANAGEMENT PRACTICES AND OPIOID PRESCRIBING UNDER FEDERAL CONTROLLED SUBSTANCES ACT AND STATE LAWS**

**CV ATTACHMENT 17 - DURABLE MEDICAL EQUIPMENT, PROSTHETICS, ORTHOTICS, SUPPLIES (DMEPOS)**

**CV ATTACHMENT 18- PATENT STATUTES, SUB PARTS, RULES, CASE LAW, SCOPE OF WORK AS TECHNICAL AND DAMAGES EXPERT (1 OF 4)**

**CV ATTACHMENT 19 – MEDICARE MEDICAID SCHIP EXTENSION ACT OF 2007 REPORTING UNDER SECTION 111**

**CV ATTACHMENT 20 – EEG AND TELEMEDICINE FOR PRIMARY CARE AND THE NEUROLOGY SPECIALTY**

**CV ATTACHMENT 21 – AMBULATORY SURGICAL CENTER FACILITY FEES, EXCLUSIONS**



**CV ATTACHMENT 1 - Healthcare Transactions and Processes**  
to Support Claims, Care Coordination, and Financial Value of Care

**Health Care Processes – Health Plans**

- **Value-Based Care Reporting for Medicare Part C and Medicare Shared Savings Plan Accountable Care Organizations**, including: HEDIS, MSSP 33 measures, HCC coding, risk adjustment, risk corridors, RADV and RAC audits, and compliance platforms.
- **EOB (Explanation of Benefits)** — Advised health plans on the revisions in EOBs that must be made to comply with new laws and regulations, such as ICD-10.
- **Actuarial & Underwriting** — Mr. Arrigo and his team advised health plans on shifts in coverage determinations and medical policy based on the Affordable Care Act, ICD-10, CORE Operating rules, and other regulations.
- **Coverage determination** planning and policy, and IT systems supporting new regulations (including CMS Local Coverage Determinations and National Coverage Determinations). Advised health plans and providers.
- **Claims processing metrics** — Pass-through rates, manual vs. electronic claims adjudication, and **Utilization Management (UM) rates**.
- **Payor — provider contracting** — Mr. Arrigo leads a team that has over **30 years of health care provider and health insurance contract negotiation experience for hospitals, clinics, and diagnostic services providers**. Mr. Arrigo and his team advised 18 hospitals and clinics, four medical device and pharmaceutical firms, two healthcare IT firms, two insurance firms, and CMS in all 50 States on new regulatory impacts. Over time, he and his team have advised on over 2,000 contracts.

**Health Care Processes and IT — Hospitals, Clinics, Physicians, and Other Providers**

- Readmissions metrics
- Clinical documentation, coding, and claims reimbursement
- Admission and discharge processes and metrics
- Revenue cycle management and metrics (DNFB – discharged not final billed, etc.)

**CV ATTACHMENT 2 - Private Payor, ACO, IDN, Medicare (Part A, B, C, D), Health IT Experience**

**Additional Experience with Providers by Place of Service**

Evaluated medical billing and coding for the following types of providers:

<b>Place of Service Code(s)</b>	<b>Place of Service Name</b>	<b>34</b>	<b>Hospice</b>
		<b>41</b>	<b>Ambulance - Land</b>
<b>1</b>	<b>Pharmacy</b>	<b>42</b>	<b>Ambulance – Air or Water</b>
<b>2</b>	<b>Telehealth</b>	<b>50</b>	<b>Federally Qualified Health Center</b>
<b>3</b>	<b>School</b>	<b>51</b>	<b>Inpatient Psychiatric Facility</b>
<b>11</b>	<b>Office</b>	<b>52</b>	<b>Psychiatric Facility-Partial Hospitalization</b>
<b>12</b>	<b>Home</b>	<b>53</b>	<b>Community Mental Health Center</b>
<b>13</b>	<b>Assisted Living Facility</b>		<b>Residential Substance Abuse Treatment Facility</b>
<b>14</b>	<b>Group Home *</b>	<b>55</b>	<b>Facility</b>
<b>15</b>	<b>Mobile Unit</b>	<b>56</b>	<b>Psychiatric Residential Treatment Center</b>
<b>17</b>	<b>Walk-in Retail Health Clinic</b>		<b>Non-residential Substance Abuse Treatment Facility</b>
<b>18</b>	<b>Place of Employment-</b>	<b>57</b>	<b>Facility</b>
<b>20</b>	<b>Urgent Care Facility</b>		<b>Comprehensive Inpatient Rehabilitation Facility</b>
<b>21</b>	<b>Inpatient Hospital</b>	<b>61</b>	<b>Facility</b>
<b>23</b>	<b>Emergency Room – Hospital</b>		<b>Comprehensive Outpatient Rehabilitation Facility</b>
<b>24</b>	<b>Ambulatory Surgical Center</b>	<b>62</b>	<b>Facility</b>
<b>26</b>	<b>Military Treatment Facility</b>	<b>65</b>	<b>End-Stage Renal Disease Treatment Facility</b>
<b>31</b>	<b>Skilled Nursing Facility</b>	<b>72</b>	<b>Rural Health Clinic</b>
<b>32</b>	<b>Nursing Facility</b>	<b>81</b>	<b>Independent Laboratory</b>
<b>33</b>	<b>Custodial Care Facility</b>		

Over ten **Value-Based Care Organizations (Accountable Care Organizations or ACOs)** and **Medicare Advantage/Part C Plans**, including Essence Health Plan St. Louis, United Healthcare, and Preferred Care Partners.

NOT RETAINED

**CV ATTACHMENT 3 - Investor Transactions and Diligence**

<b>Investor</b>	<b>Target Company</b>	<b>Enterprise Value (\$millions)</b>
Confidential PE fund	Provided opinions re: coding for diagnostic medical devices and their FDA approval process relating to Independent Diagnostic Testing Facility (IDTF). Opinion re: Fair Market Value (FMV) of medical directors; risk assessment of professional component (PC), and technical component (TC) for EEG and EKGs.	Over \$500 million
Confidential PE fund	Advised regarding Medicare Secondary Payor healthcare data, regs incl. Section 111 Medicare, Medicaid, SCHIP Extension Act of 2007 (MMSEA) re: liability insurer	\$2.0 billion +
Confidential \$4 billion PE fund, New York	Ability Networks (leading Medicare claims technology infrastructure).	\$550
Confidential \$4 billion PE fund, New York	Health Port, an electronic release of HIPAA information service provider.	\$120
PE fund, confidential, West Coast	Confidential ePCR (electronic patient care record) EMS (emergency management system) platform.	Confidential
\$300 million specialty PE fund, New York	Orange Health (now Citra Health) (Value-based care for ACOs, MA plans).	\$25
\$300 million specialty PE fund, New York	MZI, a healthcare claims processing software vendor.	\$25
Kleiner Perkins Caufield & Byers, Menlo Park, CA	Lumeris, an Essence Global Holdings Co. (Value-based care for ACOs, MA plans).	\$600
Large Private Equity firm, London	Covisint, a spin-off of Computware (cloud user access management).	\$450
U.S. Private Equity firm, San Francisco, CA	Evaluation of diabetic population insulin initiation and titration mobile technology for glycemic control compared with standard clinical practices.	TBD

U.S. Private Equity firm	Drug formulary business, impact of specialty reimbursement in endocrinology, hematology, dermatology, and new drug discoveries	Confidential
Public Debt Investor	Top 10 E.H.R. software co. debt offering.	Confidential
Confidential	Confidential healthcare analytics co.	\$280
Confidential	Confidential hospital revenue cycle management (RCM) business.	\$190
Confidential	Confidential Electronic Data Interchange claims co. health insurance.	\$150
Confidential	Genetic Testing and Precision Medicine.	\$300
Confidential	Health system with multi-site hospital, physician group, clinic diagnostic imaging.	\$1,000
Confidential	Health IT solutions: Drug Dispensary automation for oral and Intravenous Anti-Emetic Drugs for Chemotherapy Chemotherapeutic Regimen.	Confidential
Confidential	Pharmacy Benefit Management (PBM) business.	\$600
Intel/Symantec	Advised regarding intellectual property licensing for security software, electronic distribution, derivative works, patent licensing	Confidential
Oracle/CNN Interactive	Advised regarding new joint venture, content management solutions, and patents licensing.	Confidential
Leading Korean-based mobile technology and telephone electronics firm	Advised regarding intellectual property licensing for healthcare IT solutions in the mobile market, security solutions including block chain, patient engagement modules; evaluation of patent portfolio.	\$300
Confidential	Independent Diagnostic Testing Facility (IDTF) that provides EEG and EKG services	\$250
	<b>Total Enterprise Value (\$millions)</b>	<b>\$8.0 Billion +</b>

## **CV ATTACHMENT 4 - Affordable Care Act, Medicaid, Social Security, Insurance Exchange, Benefits Determination (1 of 2)**

Experience with regulations, technology, and requirements for systems supporting 15 State HHS Medicaid insurance Exchange eligibility systems including these business requirements, which in turn provide State-by-State eligibility for Affordable Care Act insurance mandates:

### **Information Architecture:**

The Medicaid Information Technology Architecture (MITA) initiative, sponsored by the Center for Medicare and Medicaid Services (CMS), is intended to foster integrated business and IT transformation across the Medicaid enterprise to improve the administration of the Medicaid program. Led engagements to extend and enhance Medicaid systems with enterprise software partners in several States prior to, during, and immediately after the MITA Architecture update to accommodate HIPAA 5010, ICD-10, the Affordable Care Act, HITECH Act, CHIPRA, and NCPDP standards.

### **Types of Exchanges and Enrollee Characteristics:**

- Federal (HHS) Exchanges “Federally-Facilitated Marketplace” (“FFM”) which are being used in States, such as: (FL, GA, NC, SC, VA, AL, MS, MO, AR, LA, OH, PA, IL, OK, MT, UT, ND, SD, NE) and provider contracting.
- State-Based Exchange (“SBEs”) and State-by-State variances (CA, WA, ID, CO, KY, MN, NY, VT, RI, CT, MA, DE, MD, DC).
- State MMIS – Medicaid Management Information Systems, which provide some of the eligibility technology platform for the Exchanges.

### **Eligibility Process, Technology for State Health and Public Welfare**

- Request for insurance, pre-existing conditions under Affordable Care Act
- Section 1619(b) of the Social Security Act re: Social Security beneficiaries, Medicaid eligibility.
- 42 CFR § 435.603 - Application of modified adjusted gross income (U.S. Citizenship, criminal and State Residency, household size and FPL % [see FPL])
- FPL percentage – percent of Federal Poverty Level as determinant of Medicaid eligibility, Out of Pocket Maximums (OOPM)
- TANF – Temporary Assistance to Needy Families (formerly AFDC)/The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (Public Law 104-193) and **TEFRA**
- SNAP – Supplemental Nutrition Assistance Program (formerly food stamps)
- Medicaid – free and low-cost healthcare to low-income families
- CHIP – Children’s Health Insurance Program (Medicaid for kids)
- Women, Infants & Children (WIC) – nutritional supplement for pregnant women, infants, and children (until school age)

<b>Jurisdiction</b>	<b>State Systems and Processes</b>
<b>Alaska</b>	Eligibility Information System (EI)
<b>Arizona</b>	Arizona Technical Eligibility Computer System (AZTECS)
<b>Georgia</b>	SHINES, COMPASS, Vitale Events, Medicaid Data Broker
<b>Hawaii</b>	Hawaii Automated Welfare Information System (HAWI)
<b>Kansas</b>	Kansas Automated Eligibility & Child Support Enforcement System (KAECSES)
<b>Louisiana</b>	Medicaid Eligibility Data System (LA MEDS)
<b>Massachusetts</b>	Mass 21 <sup>st</sup> Century Disability Policy (MA-21)
<b>Minnesota</b>	MAXIS – State, county eligibility for public assistance, healthcare; exchanges data with Medicaid Management Information System (MMIS), MN Employment and Economic Development, MN Dept. of Finance, and U.S. Social Security Administration
<b>Mississippi</b>	Mississippi Applications Verification Eligibility Reporting Information and Control System (MAVERICS)
<b>Pennsylvania</b>	COMPASS – healthcare, cash, long-term, home, supplemental nutrition (SNAP) eligibility
<b>Rhode Island</b>	INRhodes and UHIP data and functions for the Family Independence Program, Food Stamps, Child Support Enforcement, Medicaid Eligibility, Child Care, Public Assistance
<b>South Carolina</b>	Family Independence Financial System (FIFS)
<b>Tennessee</b>	TennCare and SSI (Supplemental Security Income Under Social Security Administration)
<b>Vermont</b>	ACCESS
<b>Washington DC</b>	Automated Client Eligibility Determination System (ACEDS)
<b>Wyoming</b>	EPICS (Eligibility Payment Information Computer System)

NOT RETAINED

## **CV ATTACHMENT 5 - Meaningful Use of Electronic Health Records, Workflows, Physician Experience Optimization (1 of 3)**

Leader of a team that has advised 50 electronic medical records vendors and healthcare providers regarding achieving software certification for Meaningful Use (MU) under the HITECH Act as well as MU implementations, attestations, and audit defense v. CMS, OIG, and CMS Auditors.

Six of the Top 10 Electronic Health Record Companies — Allscripts, Athenahealth, Cerner, Epic, McKesson, NextGen; assessed five mid-tier E.H.R. companies with respect to Meaningful Use, HIPAA, and Information Safeguards compliance.

Meaningful Use (**MU**) is composed of a complex list of objectives, including HIPAA privacy, Personal Health Information Safeguards, Clinical Quality Measures (**CQMs**), clinical decision support (**CDS**), transitions of care, data portability, auditable events, patient engagement, and other measures. Mr. Arrigo has opined as an Expert regarding MU and provided opinions and guidance on all of the following factors:

- Authorized Testing and Certifications Bodies (ATCBs) and processes.
- Eligible Hospital (EP) and Eligible Provider (EP) attestations and audit defense under Medicare and Medicaid in civil and criminal defense cases.
- Data quality check on numerators and denominators in live data vs. attestation reporting.
- Stimulus funds, OIG, and CMS auditors.
- HHS OCR, HIPAA breaches, State CMIA breaches, and stimulus eligibility.
- Modular and Complete E.H.R. certifications.
- Discrete data structures.
- HIPAA Privacy and Security Assessments as a Component of MU and the Administrative, Physical, and Technical Safeguards of HITECH Act as well as Operational Policies, Procedures and Documentation, and HIPAA overlapping requirements.
- Clinical workflow for both acute care and ambulatory E.H.R.s.
- Rollout Phases I, II of E.H.R. implementation in Emergency and Radiology departments.
- Medication dispensing modules.
- Standardized the implementation process and used as quality control while contracted to U.S. HHS/ONC to educate Regional Extension Centers providing national education and quality standards that were adopted by ONC.
- Standardized at the highest benchmarking level so that every implementation met the same criteria.



**Leadership of Team with the Following Qualifications**

- Served as co-chair of Critical Access Hospital boot camp for U.S. HHS for hospital E.H.R. implementations across the country
- Experience training the implementation process for Regional Extension Centers; co-chaired the committee that built the curriculum
- Served as E.H.R. advisors for the American Society of Oncologists, and American Gastro Institute standardized institute
- E.H.R. contract negotiation process Value Added Reseller (VAR) selection
- Hospital, Critical Access Hospital, Federally Qualified Health Centers, and Community Hospital (Medicare and Medicaid stimulus). Managed E.H.R. implementations teams and audits as follows:

LOCATION	MONTH/YEAR	ASSIGNMENT
Johnstown PA	2013 – 2014	ICD-10 Transition review of Allscripts, Epic systems for Duke LifePoint, / Conemaugh Health system and processes
Lane Regional Medical Center, Zachary, LA	Apr 13 –Sep 14	<u>CPOE, RXM, E-Prescribe implementation for Magic 5.66 site.</u> Built all PHA and RXM dictionaries including all Order Strings. Primary resource for system preparation and workflow recommendations.
Centura Englewood, CO	Oct 12 – Mar 13	<u>CPOE building &amp; support.</u> NPR for OE, RXM, BAR PHA, dictionary scripting, CPOE workflow optimization through PHA and POM Rules programming, advanced query attributes, Order set maintenance, user support, rotating on call & task completion.
The Galway Clinic Galway, Ireland	Jul 12 -Aug 12	<u>MEDITECH Magic Optimization.</u> Pharmacy Assessment and recommendations. Remediation. NPR for MM, PHAMM, PHA)
St. Luke’s Cornwall Newburg, NY	Apr 12 – Jun 12	<u>Magic 5.66 RXM and CPOE assessment, recommendations, and remediation.</u> Build support. Workflow assessment and recommendations. Med Reconciliation NPR (ADM, NUR, PHA)
USMD Healthcare Arlington, TX	Jan 10 - Mar 10	<u>Pharmacy module training for new pharmacy director,</u> Included MEDITECH, Pyxis, module integration, billing process reformat.
USMD Healthcare Arlington, TX	Jul 09 - Sep 09	<u>Remote module support.</u> Problem analysis / remediation. Dictionary work, NPR report writing for PHA, ADM, BAR, SCH, Rules
Community Memorial Hospital Ventura, CA	Jun 08 – Jan 09	<u>Magic to Client Server Migration:</u> (Magic version 5.5 to Client Server 5.64) Responsible for all aspects of pharmacy portion of the project. Extended to bring pharmacy to a higher level of MEDITECH utilization

Memorial Hospital Fredericksburg, TX	Nov 06 – Dec 06	<u>Clinical Workflow Assessment</u> - Workflow review and recommendations. Dictionary rebuild, MEDITECH Task completion, NPR Label reformat. EMAR/BMV project lead.
Holy Cross Hospital Taos, New Mexico	Oct 06 – Nov 06	<u>PHA Workflow &amp; Billing Assessment</u> – Performed on-site dictionary and workflow review for PHA, BAR, AP, GL. Provided written assessment and recommendations for multidisciplinary problems; Remediation.
Sid Peterson Hospital Kerrville, Texas	May 06 – Sep 06	<u>EMAR/BMV Installation</u> - Project Manager
Freeman Hosp. Joliet, MO	Jan 06 – May 06	<u>EMAR/BMV Installation</u> - Created a "closed loop" pharmacy where every step in the medication cycle is scanned. Project Manager with Nursing Analyst
Gilbert Regional Hospital Gilbert, Arizona	Nov 05 – Dec 05	<u>Pharmacy Expansion</u> : Assess and support pharmacy for the opening of an additional hospital for a corporation.
Chandler Regional Hospital Chandler, Arizona	Jun 05 – Nov 05	<u>EMAR/BMV Install</u> Pharmacy Analyst for multidisciplinary team. Build, testing, medication stock preparation. QA/Metric validation.
SIH Healthcare Carbondale, Illinois	Mar 05 – Jun 05	<u>New MEDITECH Installation</u> – Clinical module dictionary build, testing, training. go live support.
Mt. Diablo Hospital Walnut Creek, CA	May 04 – Oct 04	<u>EMAR/BMV Installation</u> - Assessment, preparation of Clinical dictionaries, bar coding pharmacy stock, project management. User go-live support. Forms and label
Methodist Hospital Dallas, Texas	Jan 05 – Feb 05	Pharmacy/Nursing Assessment: Clinical Workflow and Dictionaries. Recommendations and remediation.

- Advised U.S. Department of Justice regarding E.H.R., §495.6 Meaningful Use objectives and measures for EPs (physicians), eligible hospitals, and Critical Access Hospitals.
- Attestation processes, including compliance with:
  - a. Computerized provider order entry (CPOE) for medication orders
  - b. Drug-drug and drug-allergy interaction checks, adverse drug reactions (ADR), and: “The EP, EH, or CAH has enabled and implemented the functionality for drug-drug and drug-allergy interaction checks for the entire EHR reporting period.”
  - c. Maintain an up-to-date problem list of current and active diagnoses
  - d. Generate and transmit permissible prescriptions electronically (eRx) and access to external formularies
  - e. Medication information as structured data
  - f. Maintain Active Medication allergy list

- g. Patient demographics, vital signs, smoking status, quality measures, patient education, clinical decision support, syndromic surveillance, immunization records, and transitions of care
- h. Patient access to records via web or mobile port

Past evaluations of electronic health record software for **Depart of Justice and private and public Electronic Health Record companies** have included complete workflow, physician experience, and efficiency evaluations, including:

1. Standard terminology,
2. History of Present Illness (HPI),
3. Constitution,
4. Relevance of Clinical Documentation (Meaningful Use requirements, support for evaluation and management or E&M coding, risk assessments, and HCC coding),
5. Usability Factors including usability study, a quantitative time study, and qualitative analysis of information-seeking behaviors. While being recorded with Morae Recorder software and "think-aloud" interview methods, 10 primary care physicians first searched their EHR for 10 diabetes data elements using a conventional approach for a simulated patient, and then using a new diabetes dashboard for another.
6. Change in total throughput for tasks v. prior method, number of mouse clicks to access, mean time to find data, Gaps, Priorities, and Workflow Scope design;
7. Best practices for:
  - a. user dashboards,
  - b. clinical desktops,
  - c. face sheets,
  - d. patient charts,
  - e. checkout workflow;
  - f. orders,
  - g. progress notes,
  - h. CMS guidelines,
  - i. review of systems (types),
  - j. business intelligence,
  - k. clinical decision support workflows;
8. Team rehearsals for audits.
9. Team rehearsals for E.H.R. proctor evaluations for certification

**Meaningful Use Stage 1:**

Eligible professionals (physicians):

- 13 required core objectives
- 5 menu objectives from a list of 9
- Total of 18 objectives

Eligible hospitals and CAHs:

- 11 required core objectives
- 5 menu objectives from a list of 10
- Total of 16 objectives

## Meaningful Use Stage 2:

Eligible professionals:

- 17 core objectives
- 3 menu objectives that they select from a total list of 6

- Total of 20 objectives

Eligible hospitals and CAHs:

- 16 core objectives
- 3 menu objectives that they select from a total list of 6
- Total of 19 objectives

## CV ATTACHMENT 6 - Healthcare Business Transactions, Supporting HIPAA X12

### 45 CFR Part 162 Health Insurance Reform; Modifications to the Health Insurance Portability and Accountability Act (HIPAA); Final Rules

Consulted to some of the largest self-insured employers in the U.S. with ERISA – Taft-Hartley Trust plans regarding the transition from HIPAA 4010 to HIPAA 5010, enabling new coding standards to be used in healthcare. These included revisions to these EDI transactions:

1. Health Care Eligibility Benefit Inquiry and Response – EDI 270/271
2. Health Care Claim Status Request/Response – EDI 276/277
3. Health Care Services Request for Review/Response (Prior Auth.) – EDI 278
4. Payroll deductions for premiums – EDI 820
5. Benefit enrollment and maintenance – EDI 834
6. Health Care Claim: Payment/Advice – EDI 835,
7. Health Care Claim: institutional, professional/dental –
  - a. EDI 837, Pharmacy Claim (NCPDP),
  - b. Coordination of Benefits (COB) and third-party liability,
  - c. Fraud waste and abuse analytics and Special Investigative Unit (SIU).

Modifications to § 162.1102, § 162.1202, § 162.1302, § 162.1402, § 162.1502, § 162.1602, § 162.1702, and § 162.1802 to adopt the ASC X12 Technical Reports Type 3 (TR3), Version 005010 (Version 5010) reporting of clinical data, enabling the reporting of ICD–10–CM diagnosis codes and ICD–10–PCS procedure codes.

**CV ATTACHMENT 7 - Revenue Cycle Management, Clinical Documentation and Coding Processes**  
*Lead team that implements hospital system assessments for ICD-10 and CPT coding compliance and quality, including:*

CDI (Clinical Documentation Improvement) strategy and alignment between HIM department, coders, nursing, and physicians. Benefits of coder-physician collaboration and securing results in improved coding. Engage case managers to focus on CDI trends, work with physicians that are the largest admiters. Understanding of key processes, including:

<b>Patient intake</b>
Patient assessment
Documentation of care
Insurance coverage determination
Discharge activities
Provider communications
Referrals
Prior authorizations
Coding
Charge capture, super bills
Billing
Revenue collection
Vendor impacts
EHR and other system readiness to support clinical documentation improvement
IT plans
Impact on concurrent initiatives
Reporting
Quality improvement efforts
Payor readiness and processes; medical policy assumptions for contracting
Institutional Review Board (IRB) impact review for ICD-10
Data warehouse and business intelligence “retooling” of analytics required
National Correct Coding Initiative (NCCI), Modifiers, Bundling and Unbundling Criteria According to Centers for Medicare and Medicaid

NOT RETAINED

**CV ATTACHMENT 8 – Drug Pricing Practices Using Analytics to identify - UCR (Fair Market Value) in Pharmaceutical Pricing**

- Re-Defining AWP
- % Factor
- NDC price reporting
- Mark-Ups & Price Spreads
- Backroom Processor Schemes
- Rebate Schemes
- Flat, Access, Market Share
- Rebates
- “Brand” and “Generic”
- Formulary Steering
- Pre-Authorization Schemes
- Clinical Rules & Protocols
- Mail-Order
- Leveraging Captive Facility
- Multiple MAC Lists
- Drug Switching
- Drug Repackaging
- Fraudulent Plan Design
- Zero Cost Scripts
- Higher Than Logic
- Pocketing Refunds, Reversals, and Returns
- Payor Account Crediting
- Specialty Drug Issue

. Published author on drug classifications such as RxNorm, National Drug Codes (NDC), and Generic Drug Identifiers (GDI).

**NOT RETAINED**

**CV ATTACHMENT 9 - HIPAA Privacy Rule and HIPAA Security Rule, HITECH Act Information Safeguards and State Statutes**

*Lead team that assesses and advises regarding industry best practices and implementation of HIPAA Privacy and Security as well as HITECH Act, including:*

Security best practices for HIPAA Covered Entities

HHS Security Standards:

1. **Administrative** Safeguards
2. **Physical** Safeguards
3. **Technical** Safeguards
4. **Organizational Policies and Procedures** and Documentation Requirements

Opinions, regarding but not limited to:

- “Breach” under the Privacy Rule, including but not limited to 45 C.F.R. § 164.402.
- “Business Associate” under the Privacy Rule, including but not limited to 45 C.F.R. § 160.103.
- “Covered Entity” under the Privacy Rule, including but not limited to 45 C.F.R. § 160.103.
- “Designated Record Set” under the Privacy Rule, including but not limited to 45 C.F.R. § 164.501.
- “Disclosure” under the Privacy Rule, including but not limited to 45 C.F.R. § 160.103.
- “Electronic Protected Health Information” or “ePHI” under the Privacy Rule, including but not limited to 45 C.F.R. § 160.103.
- “Individual” under the Privacy Rule, including but not limited to 45 C.F.R. § 160.103.
- “Minimum Necessary” under the Privacy Rule, including but not limited to 45 C.F.R. §§ 164.502(b) and 164.514(d).
- “Privacy Rule” Standards for Privacy of Individually Identifiable Health Information at 45 C.F.R. Part 160 and Part 164, Subparts A and E.
- “Protected Health Information” or “PHI” in 45 C.F.R. §§ 160.103 and 164.501, and is the information created or received by BA.
- “Required by Law” in 45 C.F.R. § 164.103.
- “Security Incident” shall have the meaning given to such term under the Security Rule, including but not limited to 45 C.F.R. § 164.304.
- “Security Rule” 45 C.F.R. Part 160 and Part 164, Subparts A and C.
- “Subcontractor” under the Privacy Rule, including but not limited to 45 C.F.R. § 160.103.
- “Unsecured Protected Health Information or PHI” under the Privacy Rule, including but not limited to 45 C.F.R. § 164.402.
- “Use” under the Privacy Rule, including but not limited to 45 C.F.R. § 160.103.



**CV ATTACHMENT 10 - Rural Health Centers (RHCs), Critical Access Hospitals (CAHs), Federally Qualified Health Centers (FQHCs)**

Section 10501(i)(3)(B) of the Affordable Care Act

Rural Health Clinics Act (P.L. 95-210)

- Use of grants under TRICARE program under chapter 55 of title 10, United States Code for administrative programs.
- All-Inclusive Rate Reimbursement (**AIRR**), FQHC cost reports (CMS-222-92 and FQHC14 **Cost Report** Data, Prospective Payment System (**PPS**).
- CMS 222 financial reports for RHCs and FQHCs and basis for reports supported by clinical documentation and medical coding.
- Baseline Practitioner Productivity Standards.
- Historical perspective regarding Benefits Improvement and Protection Act of 2000 (BIPA) and State Medicaid program reimbursement RHCs. (In lieu of cost-based reimbursement, Medicaid shifted RHCs to a PPS methodology.)
- Industry best practices and guidelines and compliance to U.S. HHS/Health Resources and Services (HRSA) standards, including:

		STATUTE
1.	Needs Assessment	(Section 330(k)(2) of the PHS Act) (Section 330(k)(3)(J) of the PHS Act)
2.	Required and Additional Services	(Section 330(a) of the PHS Act) (Section 330(h)(2) of the PHS Act)
3.	Staffing Requirement	(Section 330(a)(1), (b)(1)-(2), (k)(3)(C), and (k)(3)(I) of the PHS Act)
4.	Accessible Hours of Operation/Locations	(Section 330(k)(3)(A) of the PHS Act)
5.	After Hours Coverage	(Section 330(k)(3)(A) of the PHS Act and 42 CFR Part 51c.102(h)(4))
6.	Hospital Admitting Privileges and Continuum of Care	(Section 330(k)(3)(L) of the PHS Act)
7.	Sliding Fee Discounts	(Section 330(k)(3)(G) of the PHS Act, 42 CFR Part 51c.303(f), and 42 CFR Part 51c.303(u))
8.	Quality Improvement/Assurance Plan	(Section 330(k)(3)(C) of the PHS Act, 45 CFR Part 74.25 (c)(2), (3) and 42 CFR Part 51c.303(c)(1-2))

9.	Key Management Staff	(Section 330(k)(3)(I) of the PHS Act, 42 CFR Part 51c.303(p), and 45 CFR Part 74.25(c)(2),(3))
10.	Contractual/Affiliation Agreements	(Section 330(k)(3)(I)(ii), 42 CFR Part 51c.303(n), (t), Section 1861(aa)(4) and Section 1905(l)(2)(B) of the Social Security Act, and 45 CFR Part 74.1(a) (2))
11.	Collaborative Relationships	(Section 330(k)(3)(B) of the PHS Act and 42 CFR Part 51c.303(n))
12.	Financial Management and Control Policies	(Section 330(k)(3)(D), Section 330(q) of the PHS Act and 45 CFR Parts 74.14, 74.21, and 74.26)
13.	Billing and Collections	(Section 330(k)(3)(F) and (G) of the PHS Act)
14.	Budget	(Section 330(k)(3)(D), Section 330(k)(3)(I)(i), and 45 CFR Part 74.25)
15.	Program Data Reporting Systems	(Section 330(k)(3)(I)(ii) of the PHS Act)
16.	Scope of Project	(45 CFR Part 74.25)
17.	Board Authority	(Section 330(k)(3)(H) of the PHS Act and 42 CFR Part 51c.304)
18.	Board Composition	Subsection (g), (h), (i), or (p). (Section 330(k)(3)(H) of the PHS Act and 42 CFR Part 51c.304)
19.	Conflict of Interest Policy	(45 CFR Part 74.42 and 42 CFR Part 51c.304(b)).

NOT RETAINED

**CV ATTACHMENT 11 - Clinical Documentation, Coding, Billing, Regulatory and Reimbursement, Fraud Prevention, and Safety Training**

1. National Correct Coding (NCCI) claims edits, September 2012.
2. Ambulance billing and trauma activation; State, Federal CDC trauma criteria, September 2012. NAAC **Certified Ambulance Documentation Specialist (CADS)** May 2018.
3. Home health agencies HHRGs, OASIS episodes of care, November 2012.
4. Behavioral health, November 2013.<sup>2</sup>
5. Cardiology, November 2013.
6. Family practice and internal medicine, November 2013.
7. Obstetrics, November 2013.
8. Oncology, November 2013.
9. Urology, November 2013.
10. Orthopedics, November 2013.
11. General Surgery, and Dental, November 2013.
12. Plastic Surgery, November 2013.
13. HCC, risk adjustment, November 2013.<sup>3</sup>
14. DRG calculations, ICD-10, IPPS, OPSS payment systems, November 2013.<sup>4</sup>
15. Diagnostic Imaging & Nuclear Medicine (PET-Scans), September 2014.<sup>5</sup>
16. Medical Auditing, including focus on anesthesiology, pathology, evaluation management, radiology, chemotherapy, psychotherapy, physical therapy, modifiers, and medical necessity. November 2015.<sup>6</sup>
17. Dermatopathology diagnosis relevant to medical specialty, 2016.
18. Dietetics and Nephrology, insulin DME billing for diabetes, December 2015, AHIMA.
19. Liens, balance billing, subrogation seminar, 2014.
20. Affordable Care Act “metal” plans, Medicaid expansion, Federal Poverty Level guidelines on cost of care, 2014.
21. Coding and reimbursement for Pain Management, December 2015; outpatient physical, occupational, and speech therapy, ambulance and non-emergency transportation, January 2016.<sup>7</sup>

22. Valuing episodes of Care: a) episodic, b) bundled payments, c) value-based payment/risk adjustments, d) episode groupers, methodologies, e) PBM/pharmacy charges, f) costs associated with complications, g) prospective, retrospective, and predictive modeling; h) claims adjudication in episodic processes, ACOs, MAOs, fiscal intermediaries, PROMETHIUS analytics payment model for risk adjustment, comorbid factors and cohorts, and data required to produce episodic care analysis; June 2016.<sup>8</sup>
23. HIPAA Privacy and Security test certification, HIPAATraining.com; June 2017.
24. Pain and the Reward Pathway: Preclinical Studies on the Impact of Pain on Opioid-Seeking Behavior, American Academy for Pain Medicine (AAPM) presented by Catherine Cahill PhD, Jose Moron-Concepcion PhD, Truan Trang PhD.
25. Urology and toxicology screening guidelines training, In-Office Urine Drug Testing: Avoid Investigations and Audits, January 23, 2018.<sup>9</sup>
26. Certified Professional Coder curriculum, 10,000 Series Integumentary<sup>10</sup> System, February 25, 2018.<sup>11</sup>
27. Non-covered services and Advance Beneficiary Notices, GA, GZ, GX, GY modifier (not reasonable and necessary where ABN is issued or statutorily excluded), February 28, 2018.<sup>12</sup>
28. Certified Professional Coder curriculum, Endocrine System and Nervous System, June 2018

NOT RETAINED

## CV ATTACHMENT 12 - Medical/Laboratory Test Fees

Economic value and medical necessity (based on the diagnosis of a licensed medical professional or retained medical expert provided to me as a precursor to rendering my opinion) as determined in payor medical policies and coverage determinations for medical laboratory tests that can be used to detect, diagnose, or monitor diseases, disease processes, and susceptibility to disease or predisposition based on genetics. Areas of expertise include:

1. Diagnosis (associated diagnosis codes are an important indicator of medical necessity as determined in payor medical policies and coverage determinations) and billing codes including:
  - a. ICD-10-CM which is U.S. standard from October 1, 2015 forward
  - b. ICD-9-CM – for dates of service prior to October 1, 2015
  - c. CPT – for outpatient procedures (for example, 8500 - Blood count; blood smear, microscopic examination with manual differential WBC count)
  - d. NCCI – National Correct Coding Initiative to verify whether bundled procedures and other factors are acceptable
2. Overview of the test
3. Utility - when/why/how the test is used
4. Diseases that the test is often used to detect or monitor, as this pertains to coding and billing and economic value of the test in a specific geographic market or based on national standards, as well as:
  - a. Specimen collection methods/procedures (for example, whole blood collection)
  - b. Testing methodology (for example, hematology)
  - c. Usual turnaround time (for example, days elapsed time)
  - d. Reference ranges for test results (normal, abnormal, male/female values, etc.)
  - e. Additional or related tests

NOTE: Interpretation of tests is performed by a licensed medical professional, and if that interpretation is provided to me in patient medical record(s), it may be useful in opinions regarding payor determinations or economic value. I do not give medical opinions.

## CV ATTACHMENT 13 - Ambulance, Trauma Activation Fees, Anesthesiology

Industry best practices and guidelines for determining economic value and medical necessity (which may be based on the diagnosis of a licensed medical professional or retained medical expert provided to me as a precursor to rendering my opinion) as determined in payor medical policies and coverage determinations.

### Ambulance Fees

1. NAAC Certified Ambulance Documentation Specialist (CADS) May 2018
2. Documentation of patient's condition in Physician Certification Statement (PCS), Patient Care Report (PCR). Familiar with various documentation standards including SOAP, DRAATT medically indicated/contraindicated based on coverage determinations, and Medical Necessity as determined by CMS
3. Emergency, basic life support, scheduled transportation for End Stage Renal Disease (ESRD) patients, criteria and Local Coverage Determination (LCD) guidance regarding ambulatory status and clinical diagnosis criteria for covered and non-covered ambulance services
4. Transportation to or from one hospital or medical facility to another hospital or medical facility, skilled nursing facility, or free-standing dialysis center in order to obtain medically necessary diagnostic or therapeutic services

### Trauma Activation Fees

- CDC Guidelines for Field Triage of Injured Patients: Recommendations of the National Expert Panel on Field Triage
- County and Provider standards for Triage and documentation for Trauma Activation

### Anesthesiology Fees

1. **Time unit** intervals, or fraction thereof, starting from the time the physician begins to prepare the patient for induction and ending when the patient may safely be placed under post-operative supervision and the physician is no longer in personal attendance. Actual time units will be paid and are not to be rounded.
2. **Base Units** and their values are described by industry regulatory and standards bodies.
3. **Anesthesia Conversion Factors** for geographic adjustments.
4. CMS Supervision Rules for Nurse Anesthetists ((1) A qualified anesthesiologist; or (2) A physician qualified to administer anesthesia, a certified registered nurse anesthetist (CRNA) or an anesthesiologist's assistant as defined in § 410.69(b))

**CV ATTACHMENT 14 –Safety Policies for Healthcare Providers - Certification Review Processes Guidelines and Joint Commission Best Practices:**

Health Care Medication Management, Drug Interaction Best Practices Materials and Staffing Services Certification, Personnel File Review, Risk Management Joint Commission Standards <sup>2</sup> which are designed in part to avoid Sentinel Events<sup>3</sup>:

1. Development and approval of criteria for selecting medications, which, at a minimum, include the following: Indications for use, effectiveness, drug interactions, potential for errors and abuse, adverse drug events, and sentinel event advisories
2. Supply chain of critical supplies and medical technology; supplier integrity
3. Current licensure, certification, or registration required by the State, the firm, or customer from primary sources
4. Education and training associated with residency or advanced practice, experience, and competency appropriate for assigned responsibilities
5. Clinical work history/references
6. Initial and ongoing evaluation of competency
7. Information on criminal background per law, regulation, and customer requirements
8. Compliance with applicable health screening and immunization requirements established by the firm or customer
9. Information on sanctions or limitations against an individual’s license is reviewed upon hire, and upon reactivation or expiration.
10. For individuals who are practicing as Licensed Independent Practitioners, in addition to the aforementioned requirements, the firm performs the following according to law, regulation, and firm policy: Voluntary and involuntary relinquishment of any license or registration is verified and documented
11. Voluntary and involuntary termination of *hospital* medical staff membership is verified and documented
12. Any evidence of an unusual pattern or an excessive number of professional liability actions resulting in a final judgment against the applicant is investigated and documented
13. Documentation that the staff person has received orientation from the organization

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<sup>2</sup> For a health care organization to participate in and receive payment from the Medicare or Medicaid programs, it must meet the eligibility requirements for program participation—including a certification of compliance with the Conditions of Participation (CoPs) or Conditions for Coverage (CfCs), which are set forth in federal regulations. The certification is based on a survey conducted by a State agency on behalf of the Federal Government, the Centers for Medicare & Medicaid Services (CMS), or a national accrediting organization, such as The Joint Commission, that has been approved by CMS as having standards and a survey process that meets or exceeds Medicare’s requirements. Health care organizations that achieve accreditation through a Joint Commission-deemed status survey are determined to meet or exceed Medicare and Medicaid requirements.

<sup>3</sup> A sentinel event is an unexpected occurrence involving death or serious physical or psychological injury, or the risk thereof. Serious injury specifically includes loss of limb or function. The phrase “or the risk thereof” includes any process variation for which a recurrence would carry a significant chance of a serious adverse outcome.

**CV ATTACHMENT 15 - Medical Devices, Pharmaceutical 510(k) premarket submissions, Adverse Events  
Medical Device Approvals for Specific Purpose, Embedded Systems Development and  
Testing for Market, Pharmacovigilance for FDA Adverse Event Reporting**

- I. 510(k) premarket submissions to FDA to demonstrate that device is to be marketed as safe and effective—that is, substantially equivalent to a legally marketed device (21 CFR 807.92(a)(3)) that is not subject to Premarket Approval (PMA):
- II. Device predicates as it pertains to FDA approval for a specific purpose:
  - intended use;
  - technological characteristics vs. predicate;
  - technological characteristics and the information submitted to FDA;
    - does not raise new questions of safety and effectiveness;
    - demonstrates that device is at least as safe, effective as predicate.
- III. Audits of healthcare providers and claims with respect to approved devices matched to medically necessary procedures:
  - a. Frequencies and bandwidths applicable to cardiac and brain diagnostic monitoring (ECG, EKG, EEG) and applicable medical procedure codes
  - b. Independent Diagnostic Testing Facility form CMS-855B (device inventories)
  - c. CPT codes matched to devices, procedure billing timelines
- IV. Performance Qualification (PQ), IQ (Installation Quality), Operational Qualification (OQ)
  - a. Led embedded systems software team
  - b. Coordinated regulatory affairs work, liaison regarding IQ/OQ/PQ validation process as provided for in 21 CFR part 11
- V. Triage process for FDA Event Reporting System (FAERS) compliant complaint handling
  - a. Pharmaceuticals
  - b. Led implementation of a global pharmacovigilance complaint handling system



**CV ATTACHMENT 16 – Pain Management Practices and Opioid Prescribing under Federal Controlled Substances Act and State Laws**

Execution of provider, prescribing data, and payor audits for Controlled Substances Act compliance and pain management. Prior experience in both coding and billing disputes and DEA Diversion Control investigations of controlled substances providers.

1. Audit Protocol Development Methodology
2. Goals in Reviewing a Pain Management Practice
3. Physician Prescribing Analytics
4. Examine Prescribing Volume and Days of Supply per Patient
5. Diagnoses of population and medical necessity of opioids
6. Initial Patient Intake and Examination
7. Formulation of Treatment Plan
8. Pain Management Agreement
9. Re-Assessment
10. Objective Measures and Corrective Action
11. State PDMP Database Checks
12. Toxicology / Drug Screening
13. Titration / Weaning
14. Termination
15. PEG Screening Tool
16. Objective tools to describe pain levels in patients based on CDC and other standards
17. DOJ Diversion Control Division CSA Guidelines
18. Medical Necessity and the CSA
19. The Practitioners Manual, Section IV – Record Keeping
20. The Practitioners Manual, Section V – Valid Prescription Requirements
21. The Practitioners Manual, Section VI – Opioid Addiction Treatment Programs
22. State Treatment with Opioid Patient Agreement

NOT RETAINED

**CV Attachment 17 - Durable Medical Equipment, Prosthetics, Orthotics, Supplies (DMEPOS)**

Generally familiar with 280 classifications of HCPS usual customary and reasonable charges, specifically:

1. Alarm Device
2. Ambulatory Traction Device
3. CPAP Device
4. Dynamic Flexion Devices
5. EMG Device
6. Foot Off Loading Device
7. Monitoring Feature/Device
8. Ocular Prosthetics
9. Oral Device to Reduce Airway Collapsibility
10. Orthopedic Devices
11. Pain Management
12. Passive Motion Exercise Device
13. Power Mobility Devices
14. Reaching/Grabbing Device
15. Repair of Prosthetic Device
16. Repair/Modification of Augmentative Communicative System or Device
17. Skin Piercing Device
18. Speech Generating Device
19. Standing Devices/Lifts
20. Stimulation Devices
21. TMJ Device and Supplies
22. Ventricular Assist Devices

**NOT RETAINED**

**CV Attachment 18- Patent Statutes, Sub Parts, Rules, Case Law, Scope of Work as Technical and Damages Expert (1 of 4)**

Familiarity with patent statutes, rules, requirements, case law

**A. Statutory: Patent code 35 U.S.C - Overview**

- a. Part II - PATENTABILITY OF INVENTIONS AND GRANT OF PATENTS (§§ 100 to 212)
- b. Part III - PATENTS AND PROTECTION OF PATENT RIGHTS (§§ 251 to 329)

**B. Familiarity with Specific Sub Parts of Patent Code**

1. Utility (*see* 35 U.S.C. § 101 which covers Utility, Statutory Subject Matter) especially in the three areas of:
  - i. Process
  - ii. Composition of matter
  - iii. New and useful improvement
2. Novelty (*see* U.S.C. §102)
  - a. Prior art §102(a) - Prior art including information available for consideration when determining whether an invention is patentable, public information including patents, publications, article, product, information on the internet, etc. and printed publications both U.S. or foreign.
  - b. Exceptions §102(b), disclosures
  - c. Common ownership under joint research agreements §102(c)
  - d. Patents and published applications as effective prior art §102(d)
3. Non-obviousness (*see* U.S.C. §112)
  - a. General §112(a) including the written description, manner and process of making and using, terminology, skill level, and the best mode contemplated by the inventor or joint inventor...
  - b. Conclusion §112(b) – conclusion distinctly claiming subject matter...
  - c. Form §112(c) written in independent or multiple dependent form...
  - d. Reference in dependent forms §112(d) a dependent form reference to the limitation of subject matter...
  - e. Reference in multiple dependent forms §112(e) concerning multiple dependent forms, a reference to more than one claim previously set forth...

CV Attachment 18 - Patent Statutes, Sub Parts, Rules, Case Law, Scope of Work as Technical and Damages Expert (2 of 4)

- f. An element in a claim for combination §112(f) expressed as a means or step for performing a specified function without the recital of structure, material or acts...

**C. Rules: Patent Regulations in 37 C.F.R.**

- a. Chapter I - USPTO
- b. Chapter IV - National Institute of Standards and Technology ‘N.I.S.T.’ or ‘NIST’

**D. Case law**

**1. Markman**

Markman v. Westview Instruments, Inc. 517 U.S. 370, 372 (1996)) regarding the doctrine of equivalents, public notice of function of patent claims in equivalents cases and liable infringing parties

13 14

**2. Georgia-Pacific**

Georgia-Pacific Corporation v. U.S. Plywood Corporation regarding damages

**E. America Invents Act (AIA)**

Overview: relevant for filings on or after March 16, 2013. Before AIA, priority was given to first to invent. After enactment of AIA, priority is given to first to file

1. Filing reforms
2. Examination reforms
3. Third party reforms
4. USPTO Fee setting
5. Priority Examination fee
6. Surcharges and supplemental examination
7. Patents on tax strategies
8. Virtual marketing and false marketing limits
9. Establishment of satellite offices
10. Creation of ombudsman
11. Pro bono and studies programs

NOT RETAINED

## CV Attachment 18 - Patent Statutes, Sub Parts, Rules, Case Law, Scope of Work as Technical and Damages Expert (3 of 4)

### Scope of Expert Work

I have performed work on Utility patents in software, healthcare information technology, and genetics such as (cDNA). Developed several IPR petitions as well as infringement and invalidity reports and testimony as provided for in **§42.65 Expert testimony; tests and data.**

(a) Expert testimony that does not disclose the underlying facts or data on which the opinion is based is entitled to little or no weight. Testimony on United States patent law or patent examination practice will not be admitted.

(b) If a party relies on a technical test or data from such a test, the party must provide an affidavit explaining:

- (1) Why the test or data is being used;
- (2) How the test was performed, and the data was generated;
- (3) How the data is used to determine a value;
- (4) How the test is regarded in the relevant art; and

### A. Technical Expert

Perform analysis and opinions on infringement or validity. My scope has included assistance to counsel in:

1. claims, counterclaims, and discovery as well as affirmative defense (patent invalidity, non-infringement, equitable defenses),
2. claim construction / Markman hearing and deposition preparation
  - a. Scope of claims
  - b. Prior art
  - c. Educating retaining counsel about the subject matter and claim terms
  - d. Technology tutorials
  - e. Person of ordinary skill (POSA) testimony preparation
    - i. Explain what a patent reference means, what a person of ordinary skill would understand (level of skill required in the art)
    - ii. Differentiating between POSA and 'person of extraordinary skill' in the art in testimony preparation
    - iii. Preparing with counsel to determine direct / cross-examination focused on easy to understand terminology

## **B. Damages Expert**

Assistance to counsel as an expert consultant in Damages under 35 U.S.C. §284 with general knowledge of important case law (Georgia-Pacific Corporation v. U.S. Plywood Corporation) regarding damages. (As noted in CV, recently declared qualified to testify on damages in the 9<sup>th</sup> Circuit, Federal case by HONORABLE RONALD S.W. LEW Senior U.S. District Judge).

In patent litigation, served as expert consultant regarding:

1. ‘...adequate compensation for the infringement...’
2. ‘...reasonable royalty...’
3. ‘...lost profits...’

## **C. Case history – please contact expert for details on prior case retentions**

Retained as an expert consultant:

1. Expert consultant for plaintiff regarding infringement
2. Expert consultant for the defendant to counter infringement case and support invalidity
3. Damages/loss calculations expert consultant for plaintiff and defendant in rebuttal to plaintiff

## **D. Scope of subject matter**

Horizontal technology and medical / healthcare specific patents and intellectual property

1. database software including indexing algorithms,
2. software distribution and encryption algorithms,
3. complementary DNA (cDNA)
  - a. use of cDNA correlated with patient diagnosis, diagnosis codes
  - b. use of cDNA correlated with medical procedures and procedure codes
4. healthcare software including but not limited to
  - a. physician productivity metrics,
  - b. electronic health records (EHRs),
    - i. electronic prescribing
    - ii. encryption hashtags
    - iii. audits
    - iv. clinical decision support
    - v. voice to text for progress notes
    - vi. authentication and patient portals
    - vii. medication management and medication formularies

- c. medical coding encoders, which analyze physician progress notes or terminology and recommend likely medical diagnosis or procedure codes
- d. computer-assisted coding a.k.a. ‘C.A.C.’),
- e. and general medical diagnosis and procedure coding as it is used for medical necessity determination and health insurance claims adjudication

- **U.S. Patent and Trademark Office** (*see* attachment 17, continued next page)

1. Prior Art Access, Roundtable, Alexandria (December 2013)
2. Glossaries, Roundtable, U.C. Berkeley (October 2013)
3. Software Partnership Listening Session, Roundtable, Silicon Valley (February 2013)
4. Crowdsourcing, Roundtable, Alexandria (April 2014)
5. Software Partnership Meeting, Roundtable, Alexandria (July 2014)
6. Examiner Guidance for Internet Searching and Use of Crowdsourcing to Locate Prior Art, New York (December 2014)

- **Patent Trial and Appeal Board (PTAB)**

1. Non-appealable issues / Petitionable Matters in Ex parte Appeals (April 2018) PTAB  
Judges Adriene Lepiane Hanlon, Bruce Wieder, and Anthony Knight
2. Motions to Exclude and Motions to Strike in AIA Trials (June 2017)
3. Motions to Seal, Protective Orders, and Confidential Information in AIA Trials (October 2017)
4. Hearsay and Authentication (December 2017)
5. Supplemental Information vs. Supplemental Evidence (February 2018)

NOT RETAINED



**CV Attachment 19 – Medicare Medicaid SCHIP Extension Act of 2007 reporting under section 111**

1. Non-Group Health Plan (NGHP) Responsible Reporting Entities (RREs) submitting Section 111 claim information via an electronic file submission or via Direct Data Entry (DDE).
2. Total Payment Obligation to Claimant (TPOC) dollar threshold reporting requirements established in Section 111 reporting
3. Ongoing Responsibility for Medicals (ORM)
4. TPOC dollar thresholds and liability insurance (including self-insurance) and workers' compensation (Plan Insurance Type 'L' or 'E') as specified in 42 U.S.C. 1395y(b)(8) (Section 111 MSP reporting requirements for liability insurance (including self-insurance), no-fault insurance, and workers' compensation)
5. Worker's Compensation Exclusion

**CV Attachment 20 – EEG and Telemedicine for Primary Care and the Neurology Specialty**

1. Place of service codes for remote monitoring of seizures using EEG with video
2. Technical component
3. Professional component
4. Primary care physician interpretations
5. Neurologist overreads as portion of technical component
6. Prevailing guidance on medical necessity and coverage determinations
  - a. Local Coverage Determinations under Medicare
  - b. Coverage Determinations of private payors
7. Use of National Correct Coding Initiative and claims scrubbers as basis for codes that may be used together or separately
8. Industry best practices and guidelines for medical coding of EEGs
9. Research regarding efficacy of digital spike analysis with EEGs
10. Documentation requirements for EEGs
11. Advisor to national independent diagnostic testing facility (IDTF)

NOT RETAINED

## CV Attachment 21 – Ambulatory Surgical Center Facility Fees, Exclusions

Regulatory and Structural Issues regarding ASCs:

- Whether ASCs traditionally subject to Stark Law regarding physician ownership and referral
- Whether ASC subject to federal Anti-Kickback Statute (AKS) as well as state laws
- Safe harbors regarding ASC structures found at 41 C.F.R. Section 1001.952(r)
- Physician hospital joint ventures
- Management Company ventures
- Group Practice Ownership structures

Billing guidance and economic issues regarding ASCs

- Split billing for physician and facility fees
- Professional fees, facility fees
- Status indicators, Medicare Administrative Contractor Payment Indicators (PIs)
- Ambulatory Procedure Codes (APCs)
- Outpatient Prospective Payment System (OPPS)
- Usual Customary and Reasonable Charges

ASC facility fees and exclusion criteria including:

- Nursing
- Technician and related services
- Diagnostic or therapeutic services or items directly related to the provision of a surgical procedure
- Administrative, recordkeeping and housekeeping items and services
- The operating surgeon's supervision of the services provided by an anesthetist
  
- Drugs
- Biological
- Surgical dressings
- Supplies
- Splints
- Casts
- Appliances and equipment that are directly related to the provision of surgical procedures
- Anesthesia materials and implants, including intraocular lenses (IOLs)
  
- Some anesthetic agents
- Biologics
- Radiologic services

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<sup>1</sup> Although the name “health informatics” only came into use in about 1973 (Protti 1995), it is a study that is as old as healthcare itself. It was born the day that a clinician first wrote down some impressions about a patient’s illness and used these to learn how to treat their next patient. The world is aging and there are increasing numbers of people with chronic disease; it is recognized that the only sustainable option is planning and delivery of healthcare through technological innovation.

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Biomedical Informatics seeks to discern the difference between data, information, knowledge, and wisdom by increasing sharing and comprehension. Professor Enrico Coiera of the Macquarie University argues that health informatics is the logic of healthcare. Dr. Mark Musen, MD PhD (Professor, Medicine — Biomedical Informatics Research at Stanford), points out that digital information has made knowledge infinitely larger for clinicians, and they are now in a knowledge management crisis: getting the right information at the right time is the challenge.

<sup>2</sup> Training delivered by MD, board-certified orthopedic surgeon, and AHIMA-certified trainer who advised CMS in all 50 States; AHIMA-certified inpatient coder and chart auditor, AAPC-certified outpatient coder, and chart auditor.

<sup>3</sup> Used in Medicare Part C (Medicare Advantage “MAO”), Accountable Care (ACO) organizations.

<sup>4</sup> Training delivered by MD, board-certified orthopedic surgeon who advised CMS in all 50 States.

<sup>5</sup> Training delivered by Radiology Certified Coder (RCC), Certified Interventional Radiology Cardiovascular Coder (CIRCC), and Certified Professional Coder (CPC) credentialed instructor.

<sup>6</sup> American Academy of Professional Coders (AAPC).

<sup>7</sup> Training delivered by National Association of Rehabilitation Providers (NARP) trainer.

<sup>8</sup> Health Care Incentives Improvement Institute, HC3i.

<sup>9</sup> Health Care Incentives Improvement Institute, HC3i.

<sup>10</sup> Pertaining to, or composed of, an integument such as skin. Source: Dorland’s Medical Dictionary.

<sup>11</sup> American Academy of Professional Coders (AAPC) Certified Professional Coder (CPC) curriculum.

<sup>12</sup> Non-Covered Services provider education — Noridian Healthcare Services, LLC.

<sup>13</sup> David L. Schwartz, Explaining the Demise of the Doctrine of Equivalents, 26 Berkeley Tech. L.J. 1157 (2011). Available at: <http://scholarship.law.berkeley.edu/btlj/vol26/iss2/6>

<sup>14</sup> John R. Thomas, Claim Re-Construction: The Doctrine of Equivalents in the Post-Markman Era Georgetown University Law Center, [jrt6@law.georgetown.edu](mailto:jrt6@law.georgetown.edu)